

Record of Meeting

Meeting	General Advisory Standing Committee Meeting	
Date / Time	Wednesday 15 September June 2021 / 3.00pm – 5.00pm AEDT	
Location	Teams Meeting	
Present	Madeleine Roberts, Chair Charles Reis (<i>in attendance until 4.01pm</i>)	Ian Halson P R Khangure
Also in attendance	Rosemary Sinclair AM, auDA CEO Sonia Joksimovic, auDA Co Sec Bruce Tonkin, auDA COO Colin Brown, auDA CPCO	Sandra Davey, auDA Director Steph Viljoen, Manager Compliance Analytics & Privacy Officer Nigel Phair, TASC interim Chair (Observer)
Apologies	Steve De Mamiel Michael Dodge Jon Lawrence Leslie Callaway	Paul Marshall Trent Wabbis John Graham Sae Ra Germaine

1. Welcome and Introduction

The Chair welcomed all present and opened the meeting at 3.05pm.

The Committee noted Nigel Phair, Chair of TASC was invited as an observer at the meeting to assist engagement between auDA’s Advisory Committees.

The Chair thanked auDA for the establishment of the Committee Charter and outlined the purpose and future focus of the Committee meetings.

The Chair noted the resignation of Paul Marshall and acknowledged his contribution with the Committee.

2. Acknowledgment of Country

The Chair provided an Acknowledgement of Country paying respect to the traditional owners of the land upon which the Committee was meeting, including elders past and present.

3. Approve Record of Meeting –19 April 2021 and 15 June 2021

The Committee reviewed the record of the meetings held 19 April 2021 and 15 June 2021 and **resolved** to approve the record of the meeting, as true and correct.

4. Actions Arising from Previous Meeting

The Committee noted an update on previous actions.

5. Feedback on auDA's FY21-25 Strategy

The Chair invited the auDA CEO to provide an update on auDA's FY21-25 Strategy and its consultation process with multi-stakeholders.

It was noted that feedback from both individuals and organisations has been taken into consideration, confirming the proposed FY21-25 Strategy is scheduled to be approved by the Board at its September 2021 meeting.

Ian Halson asked whether the Company Strategy would alter should there be privacy changes in the future. The CEO confirmed the Strategy reflected the importance of the integrity of .au domain including digital accountability and compliance with privacy obligations.

5. AuDA Compliance Posture Statement

The Chair invited auDA's Manager of Compliance Analytics and Privacy Officer to provide the Committee an update on the auDA Compliance Transformation project with its Board approved Compliance Posture Statement and approach to:

- Communication and Educate
- Guide and Facilitate; and
- Enforce where breaches are not rectified.

The Committee queried the consequences for non-compliance and noted the structured and robust approach auDA has to both encourage and maintain compliance at all times.

The CEO addressed questions from Ian Halson, confirming auDA commitment with both Registrar Rules and Registrar Agreements and auDA's focus with proactive auditing.

The Committee noted digital accountability is imperative to auDA and work with Registrars, under the Company's Licencing Review Framework, supports validation, security and the complaint processes.

Ian Halson commented on the complaints process in regard to complaints about registrars suggesting that consideration be given to a separate process. auDA will consider this as part of future website updates.

Ian Halson expressed concerns regarding the need for ongoing and clear communications. The CEO confirmed that auDA now has a program of regular communications with members and stakeholders through the Quarterly Update and monthly Member newsletters.

6. Government Review: *Privacy Act Review Issues Paper October 2020*

The Committee noted the Consultation Paper, as tabled.

The Chair invited auDA's Manager of Compliance Analytics and Privacy Officer to update the Committee, noting an initial submission from auDA has been made, and encouraging members to provide feedback to assist future submissions on privacy law reform.

The CEO noted auDA's current work in progress with Community Research to seek feedback on issues of interest to Australians including privacy.

The CEO provided assurance that auDA's systems and processes are compliant with privacy laws, following feedback from Ian Halson.

Due to another commitment, Charles Reis left the meeting.

7. Licensing Review Framework and Complaint Handling Process Update

auDA's Manager of Compliance Analytics and Privacy Officer provided the Committee an update the Company's Licensing Review Framework and Complaint Handling Processes.

Action: It was **agreed** the Company's Licensing Review Framework and Compliant Handling Processes would become a standing agenda item for future Committee meetings.

The CEO invited auDA's COO to demonstrate the "Priority Status Check Tool" on auDA's website with the Committee, which was noted.

8. Reconstitution of GASC Committee

The Chair invited auDA's CPCO to speak on the reconstitution of the Committee.

The CPCO outlined next steps which include, shortlisting with the Company's People & Culture Committee scheduled in October 2021 to then review and recommend member appointments for Board approval at its scheduled November 2021 meeting.

It was noted approved candidates will commence their appointment as Committee members in 2022.

9. Other Committee Matters raised by GASC Members

No Other Committee matters were raised by GASC Members.

Ian Halson provided an update on the previous meeting action to investigate other competing test tools available to increase the use of modern internet security standards.

The Committee recommended that auDA launch the .au Tool Check.

10. Proposed GASC Workplan

It was noted a Workplan will be developed to provide support for the future focus of the Committee.

Members were encouraged to assist the future direction of GASC.

The CEO updated the Committee on auDA Foundation's Interim Grant Round, with a first round eligibility focus on:

- Cybersecurity for small business
- Digital Inclusion (emphasis on First Nations peoples)
- Internet Access for Young Australians

The CEO noted the delineation between auDA and auDA Foundation, noting a website refresh is the next focus to be progressed.

11. auDA Members Update/ Community Events Calendar

The CEO updated the Committee on auDA's future Community Events, noting online webinars and seminars are being progressed for member engagement, due to the ongoing pandemic lockdowns.

The CEO noted the appointment of Andrew McCallum to the role of Member and Community Manager on 4 October 2021. The role will have a key focus on improving auDA's future activities for members.

The CEO confirmed an upcoming webinar scheduled 28 September 2021 and encouraged members' participation.

12. Meeting Close

Ian Halson queried the office relocation of auDA which the CEO confirmed, noting the current office is not suitable to the current covid environment and the new premises will also enable safer multi-stakeholder engagements in future.

The CEO concluded with an introduction of auDA's Non-Executive Director, Sandra Davey, who is participating to provide support and engagement between the Advisory Committee and the auDA Board.

The Chair confirmed there were no further questions from the Committee and thanked all members for their time and contribution at the meeting.

It was noted the next Committee meeting is scheduled Tuesday 30 November 2021 @ 3.00-5.00pm.

The Meeting closed at 4.55pm.

Signed as a true and correct record.

Madeleine Roberts
Committee Chair

Date: