AusRegistry EOY Report to auDA

High-Level Scorecard

FY2010/2011

Registry

	Year Total	Q4	Q3	Q2	Q1
Registrations	585015	162227	145547	133016	144225
Transactions	1243492	336078	302696	266551	338167
Renewals	501878	141465	131223	104338	124852
Registrant Transfer	12650	4348	3374	2259	2669
Drop-off	229136	63187	47248	53309	65392

Domains

	Year 1 Growth	Q4	Q3	Q2	Q1	Starting Figure
.au	355878	2115387	2016347	1918048	1838341	1759509
com.au	304736	1818353	1732681	1648425	1580847	1513617
net.au	45408	230437	218186	206063	195305	185029
org.au	4607	50143	49385	47860	46734	45536
asn.au	-85	4111	4143	4105	4105	4196
id.au	1169	12086	11690	11349	11116	10917
CGDNs	43	257	262	246	234	214

*The quarterly 'total .au domains' figures have been adjusted from previous monthly reports

Registrars

	Q4	Q3	Q2	Q1	Starting Figure
Accredited	35	34	34	34	33
Provisional	1	2	2	2	4

Technical

Performance Level*	Score	Registry	Name Service	Whois	Admin Website
Service Availability	▲	100.00%	100.00%	100.00%	%
Processing Time: Create, Update, Delete	▲	99.94%			
Processing Time: Check	▲	99.97%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	1.15		1.15	
Extended Planned Outage Time	▲	0		0	
Planned Outage Notification	●	3		3	

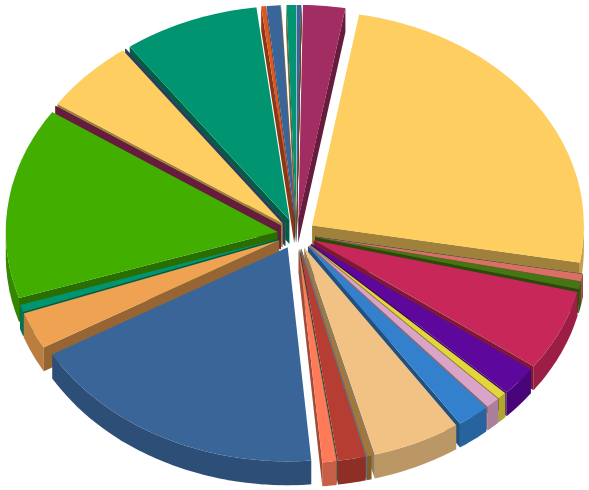
*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

AusRegistry EOY Report to auDA

Quarterly Market Share Pie Charts

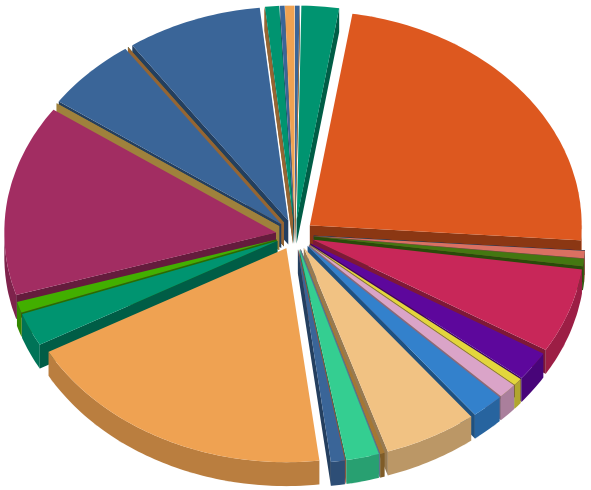
FY 2010/2011

Q4 (June 2011)



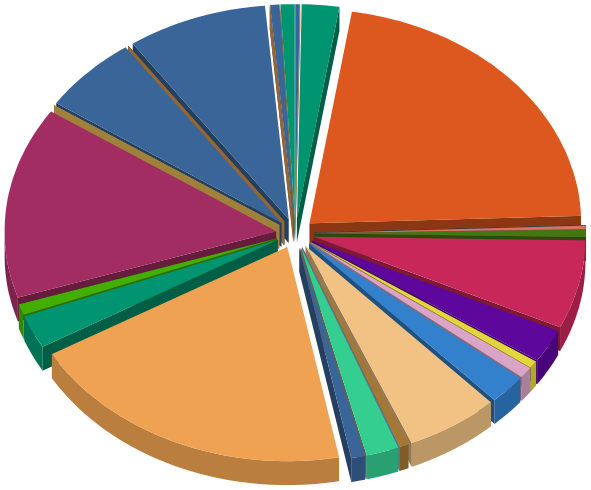
Anchor Systems	0.2%
Apex IT Business Pty Ltd	0.0%
auDA	0.1%
auDA Caretaker Registrar Account	0.0%
AussieHQ Pty Ltd	2.5%
Aust Domains	25.0%
Cheaper Domains	0.1%
Connect West	0.4%
Discount Domain Name Services	0.5%
Distribute.IT	6.2%
Domain Central	2.1%
Domain Directors	0.6%
Domain Registration Services	0.9%
Drop.com.au Pty Ltd	1.9%
Enetica	5.3%
Explorer	0.2%
Fabulous.com.au Pty Ltd	0.0%
IntaServe	1.8%
InterNetX GmbH	0.0%
MD Web Hosting	0.8%
Melbourne IT	18.1%
MYOB Australia E1 Pty Ltd	2.8%
Namescout	0.6%
NetRegistry	14.4%
NetStart	0.0%
PlanetDomain	5.3%
Safenames Ltd	0.0%
Sublime IP	0.1%
TPP Internet	8.0%
Tucows	0.3%
VentraIP Wholesale	1.0%
Web Access Pty Ltd	0.1%
Total:	100.0%

Q3 (March 2011)



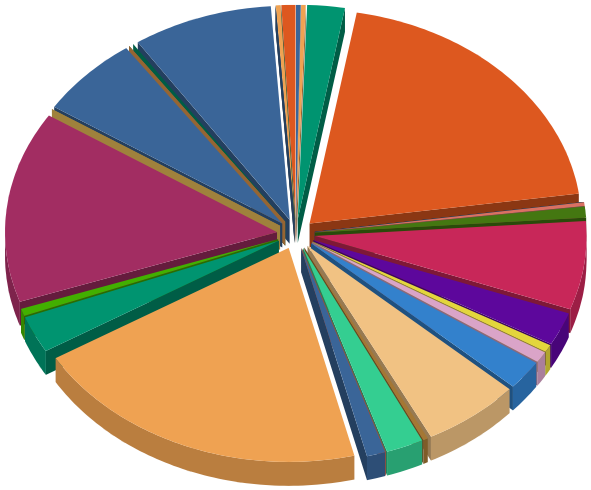
Anchor Systems	0.2%
auDA	0.1%
AussieHQ Pty Ltd	2.3%
Aust Domains	23.5%
Bottle	0.0%
Bottle Domains	0.0%
Cheaper Domains	0.1%
Connect West	0.4%
Discount Domain Name Services	0.6%
Distribute.IT	6.5%
Domain Central	2.2%
Domain Directors	0.6%
Domain Registration Services	0.9%
Drop.com.au Pty Ltd	2.0%
Enetica	5.6%
Explorer	0.2%
Fabulous.com.au Pty Ltd	0.0%
Feature Domains	0.0%
IntaServe	1.9%
InterNetX GmbH	0.0%
MD Web Hosting	0.9%
Melbourne IT	18.9%
MYOB Australia E1 Pty Ltd	2.7%
Namescout	0.6%
NetRegistry	14.4%
NetStart	0.0%
PlanetDomain	5.6%
Safenames Ltd	0.0%
Sublime IP	0.1%
TPP Internet	8.0%
Tucows	0.1%
VentraIP Wholesale	0.8%
Total:	100.0%

Q2 (December 2010)



Anchor Systems	0.2%
auDA	0.2%
AussieHQ Pty Ltd	2.2%
Aust Domains	21.8%
Bottle	0.0%
Bottle Domains	0.0%
Cheaper Domains	0.1%
Connect West	0.4%
Discount Domain Name Services	0.6%
Distribute.IT	6.6%
Domain Central	2.4%
Domain Directors	0.6%
Domain Registration Services	0.9%
Drop.com.au Pty Ltd	2.1%
Enetica	5.8%
Explorer	0.3%
Fabulous.com.au Pty Ltd	0.0%
Feature Domains	0.0%
IntaServe	2.0%
InterNetX GmbH	0.0%
MD Web Hosting	1.0%
Melbourne IT	19.7%
MYOB Australia E1 Pty Ltd	2.6%
Namescout	0.6%
NetRegistry	14.5%
NetStart	0.0%
PlanetDomain	5.8%
Safenames Ltd	0.0%
Sublime IP	0.1%
TPP Internet	8.2%
Tucows	0.0%
VentraIP Wholesale	0.6%
Total:	100.0%

Q1 (September 2010)



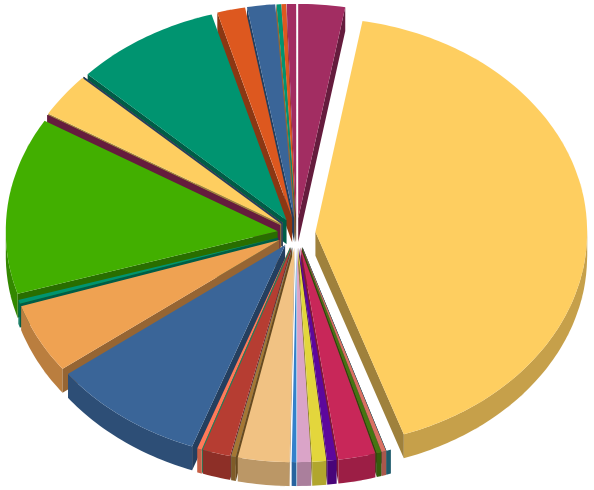
Anchor Systems	0.2%
auDA	0.3%
AussieHQ Pty Ltd	2.2%
Aust Domains	20.0%
Bottle	0.0%
Bottle Domains	0.0%
Cheaper Domains	0.1%
Connect West	0.4%
Discount Domain Name Services	0.6%
Distribute.IT	6.8%
Domain Central	2.4%
Domain Directors	0.6%
Domain Registration Services	0.9%
Drop.com.au Pty Ltd	2.0%
Enetica	6.0%
Explorer	0.3%
Fabulous.com.au Pty Ltd	0.0%
Feature Domains	0.0%
IntaServe	2.1%
InterNetX GmbH	0.0%
MD Web Hosting	1.0%
Melbourne IT	20.3%
MYOB Australia E1 Pty Ltd	2.7%
Namescout	0.7%
NetRegistry	14.5%
NetStart	0.0%
PlanetDomain	6.0%
Safenames Ltd	0.0%
Sublime IP	0.1%
TPP Internet	8.4%
Tucows	0.0%
VentraIP Wholesale	0.2%
Total:	100.0%

AusRegistry EOY Report to auDA

Quarterly New Registrations Market Share Pie Charts

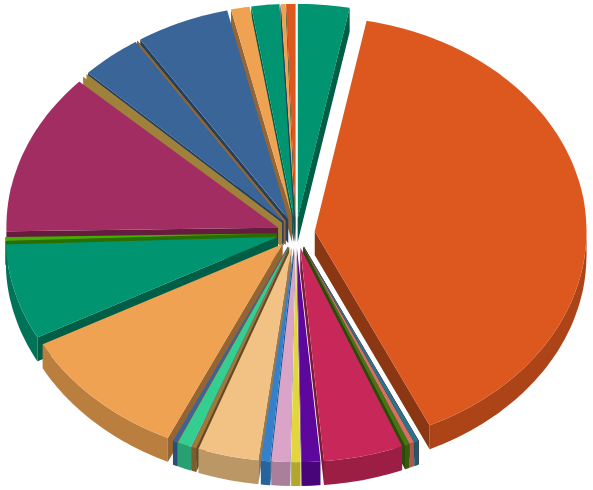
FY 2010/2011

Q4 (June 2011)



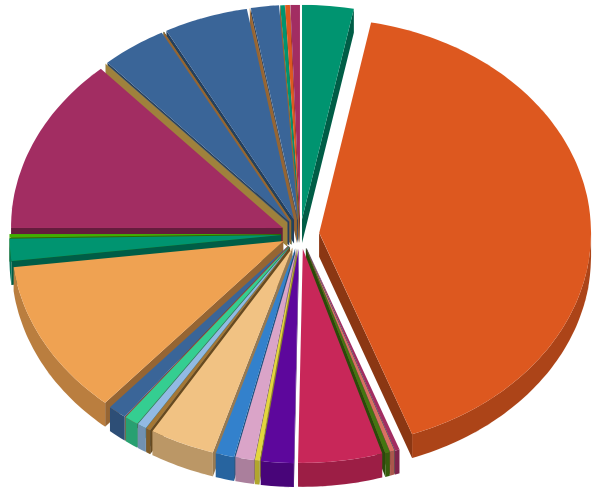
Anchor Systems	0.1%
Apex IT Business Pty Ltd	0.0%
auDA	0.0%
auDA Caretaker Registrar Account	0.0%
AussieHQ Pty Ltd	2.7%
Aust Domains	42.0%
Cheaper Domains	0.1%
Connect West	0.4%
Discount Domain Name Services	0.2%
Distribute.IT	2.2%
Domain Central	0.8%
Domain Directors	0.7%
Domain Registration Services	0.9%
Drop.com.au Pty Ltd	0.3%
Enetica	3.1%
Explorer	0.2%
Fabulous.com.au Pty Ltd	0.2%
IntaServe	1.4%
InterNetX GmbH	0.0%
MD Web Hosting	0.5%
Melbourne IT	9.0%
MYOB Australia E1 Pty Ltd	5.3%
Namescout	0.2%
NetRegistry	13.5%
NetStart	0.0%
PlanetDomain	3.2%
Safenames Ltd	0.0%
Sublime IP	0.0%
TPP Internet	8.6%
Tucows	1.7%
VentraIP Wholesale	1.8%
Web Access Pty Ltd	0.0%
Total:	100.0%

Q3 (March 2011)



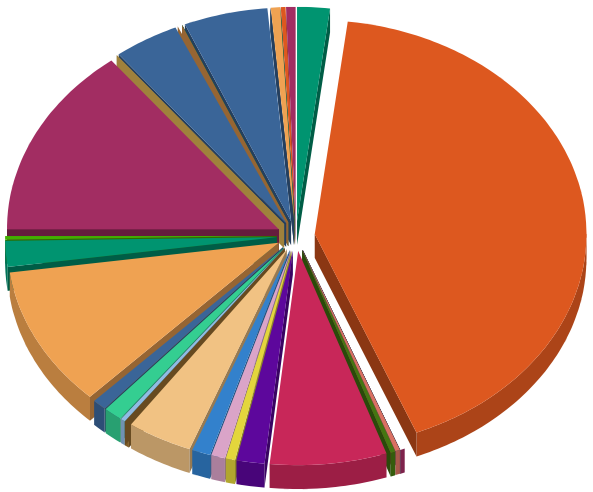
Anchor Systems	0.1%
auDA	0.0%
AussieHQ Pty Ltd	3.0%
Aust Domains	39.9%
Bottle	0.1%
Bottle Domains	0.0%
Cheaper Domains	0.2%
Connect West	0.4%
Discount Domain Name Services	0.1%
Distribute.IT	4.9%
Domain Central	1.0%
Domain Directors	0.4%
Domain Registration Services	1.2%
Drop.com.au Pty Ltd	0.5%
Enetica	3.7%
Explorer	0.1%
Fabulous.com.au Pty Ltd	0.2%
Feature Domains	0.0%
IntaServe	0.8%
InterNetX GmbH	0.0%
MD Web Hosting	0.4%
Melbourne IT	10.1%
MYOB Australia E1 Pty Ltd	7.3%
Namescout	0.3%
NetRegistry	12.3%
NetStart	0.0%
PlanetDomain	3.6%
Safenames Ltd	0.0%
Sublime IP	0.0%
TPP Internet	5.5%
Tucows	1.2%
VentraIP Wholesale	1.6%
Total:	100.0%

Q2 (December 2010)



Anchor Systems	0.1%
auDA	0.0%
AussieHQ Pty Ltd	2.9%
Aust Domains	41.5%
Bottle	0.2%
Bottle Domains	0.0%
Cheaper Domains	0.1%
Connect West	0.3%
Discount Domain Name Services	0.2%
Distribute.IT	5.1%
Domain Central	1.8%
Domain Directors	0.3%
Domain Registration Services	1.1%
Drop.com.au Pty Ltd	1.0%
Enetica	4.1%
Explorer	0.3%
Fabulous.com.au Pty Ltd	0.3%
Feature Domains	0.0%
IntaServe	1.0%
InterNetX GmbH	0.0%
MD Web Hosting	0.9%
Melbourne IT	11.7%
MYOB Australia E1 Pty Ltd	1.7%
Namescout	0.3%
NetRegistry	13.2%
NetStart	0.2%
PlanetDomain	3.8%
Safenames Ltd	0.0%
Sublime IP	0.1%
TPP Internet	4.9%
Tucows	0.1%
VentraIP Wholesale	1.6%
Total:	100.0%

Q1 (September 2010)



Anchor Systems	0.0%
auDA	0.0%
AussieHQ Pty Ltd	1.9%
Aust Domains	42.0%
Bottle	0.1%
Bottle Domains	0.0%
Cheaper Domains	0.1%
Connect West	0.3%
Discount Domain Name Services	0.3%
Distribute.IT	6.8%
Domain Central	1.8%
Domain Directors	0.4%
Domain Registration Services	1.1%
Drop.com.au Pty Ltd	0.9%
Enetica	4.1%
Explorer	0.1%
Fabulous.com.au Pty Ltd	0.4%
Feature Domains	0.0%
IntaServe	1.1%
InterNetX GmbH	0.0%
MD Web Hosting	0.7%
Melbourne IT	10.7%
MYOB Australia E1 Pty Ltd	1.9%
Namescout	0.3%
NetRegistry	14.4%
NetStart	0.1%
PlanetDomain	3.9%
Safenames Ltd	0.0%
Sublime IP	0.0%
TPP Internet	4.9%
Tucows	0.1%
VentraIP Wholesale	0.5%
Total:	100.0%

AusRegistry EOY Report to auDA

Definitions

2010/2011

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.
Registrant Transfer	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Admin Website	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

AusRegistry EOY Report to auDA

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2010/2011

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