

# AusRegistry Quarterly Report to auDA

## High-Level Scorecard

FY 2011/2012 Q4

### Domains

	Score	%	Jun-12	May-12	Apr-12
<b>Registrations</b>	▼	-6.38	<b>51646</b>	55164	48738
<b>Transactions</b>	▼	-0.06	<b>131384</b>	131466	114918
<b>Renewals</b>	▲	0.68	<b>63041</b>	62614	55326
<b>Registrant Transfer</b>	▼	-8.82	<b>1178</b>	1292	921
<b>Drop-off</b>	▼	4.27	<b>30937</b>	29670	28753
<b>Total Domains</b>					
<b>.au</b>	▲	0.86	<b>2441240</b>	2420531	2395037
<b>com.au</b>	▲	0.90	<b>2102823</b>	2084040	2061697
<b>net.au</b>	▲	0.57	<b>266511</b>	264998	262289
<b>org.au</b>	▲	0.75	<b>54736</b>	54326	53945
<b>asn.au</b>	▼	-1.08	<b>4105</b>	4150	4145
<b>id.au</b>	▲	0.38	<b>12798</b>	12750	12695
<b>CGDNs</b>	●	0.00	<b>267</b>	267	266

### Registrars

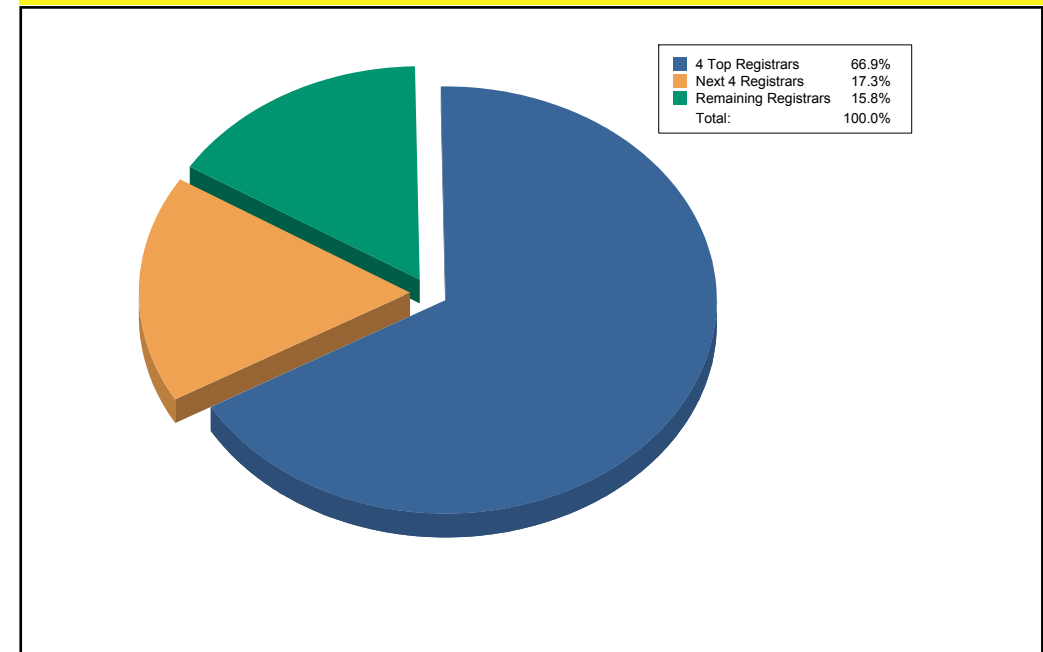
	Score	%	Jun-12	May-12	Apr-12
<b>Accredited</b>	●	0.00	<b>39</b>	39	39
<b>Provisional</b>	●	0.00	<b>3</b>	3	2

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.94%					
Processing Time: Check	▲	99.92%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	3.17					3.17
Extended Planned Outage Time	▲	0.00		0.00			
Planned Notification	▼	4.00		4.00			

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

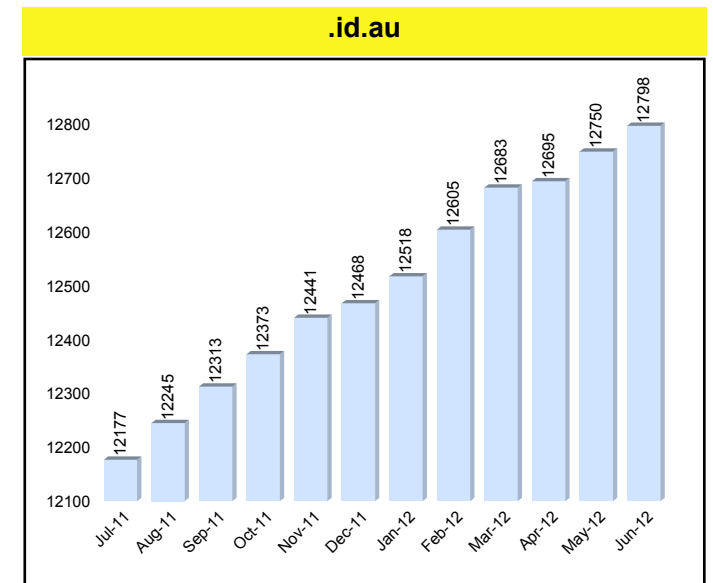
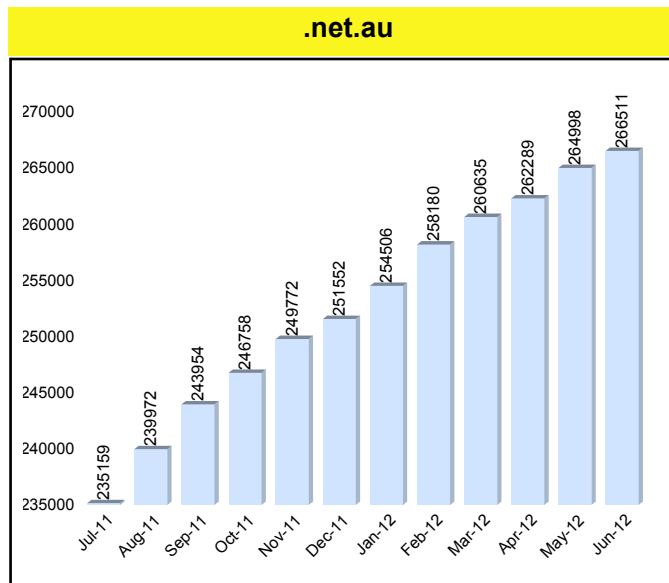
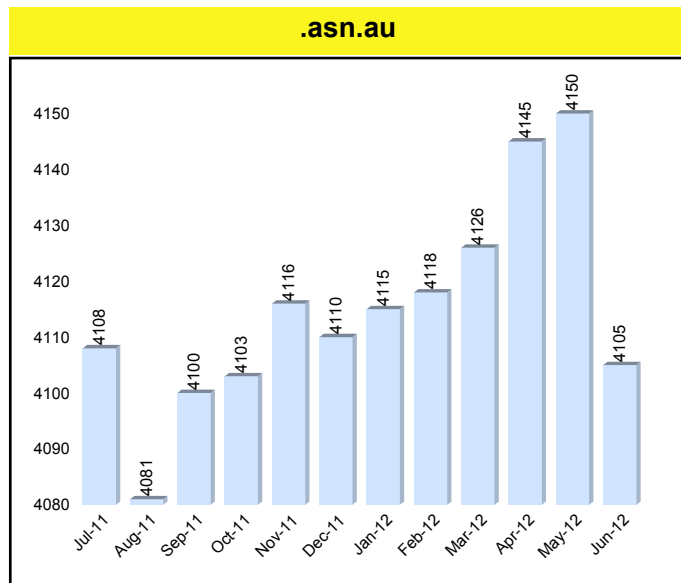
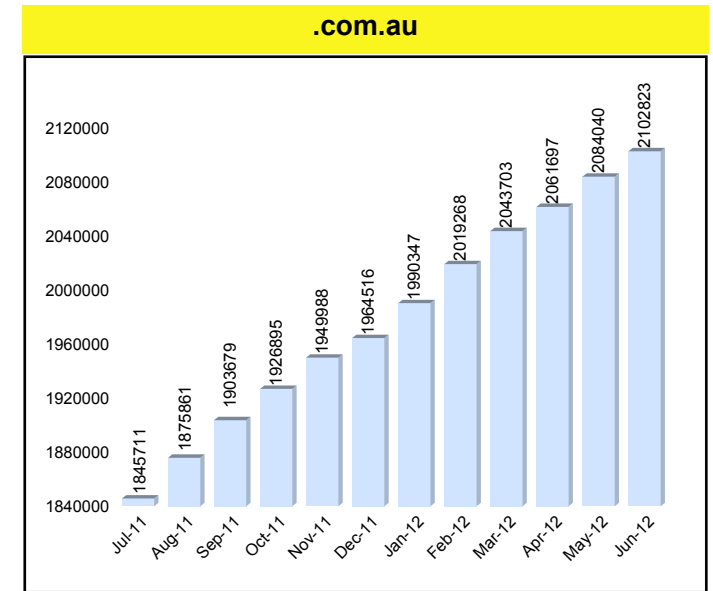
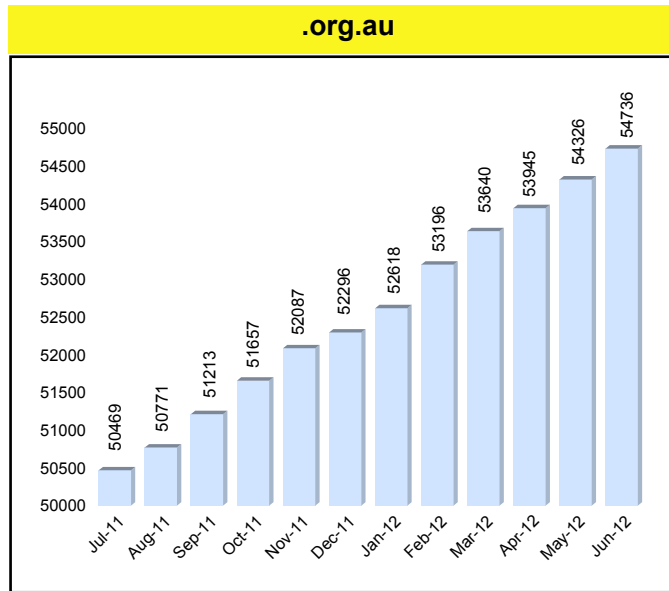
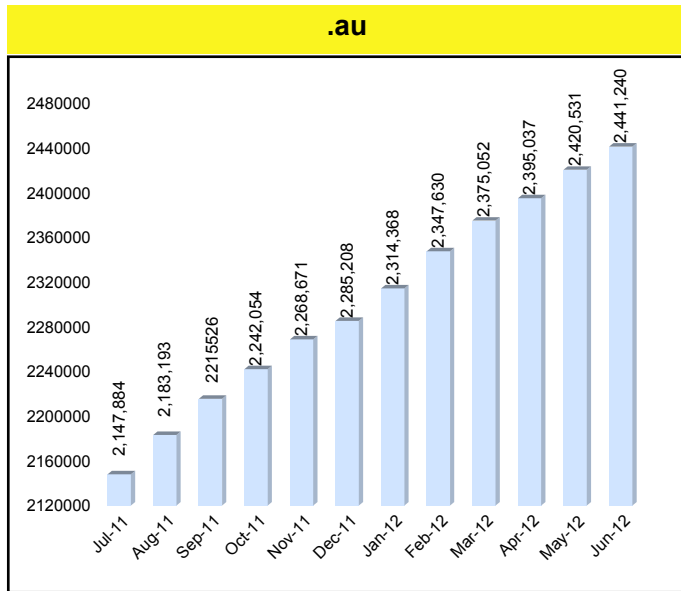
### Market Share in .au



# AusRegistry Quarterly Report to auDA

## Total Domains Scorecard

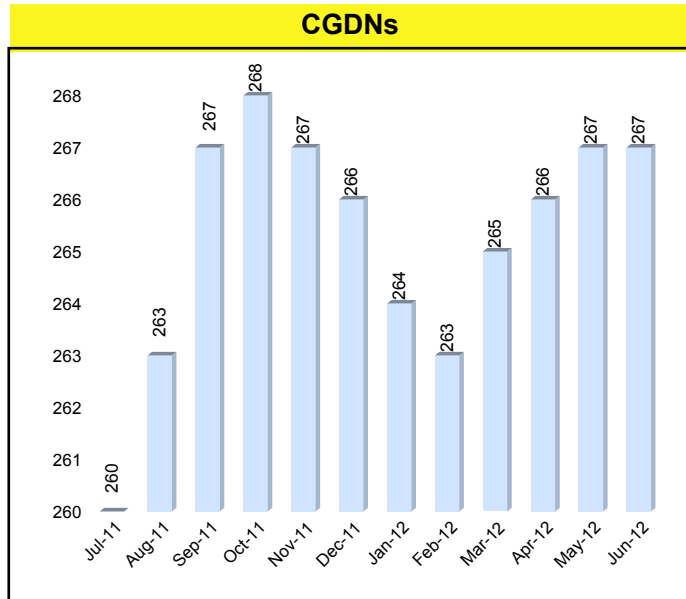
FY 2011/2012 Q4



# AusRegistry Quarterly Report to auDA

## Total Domains Scorecard

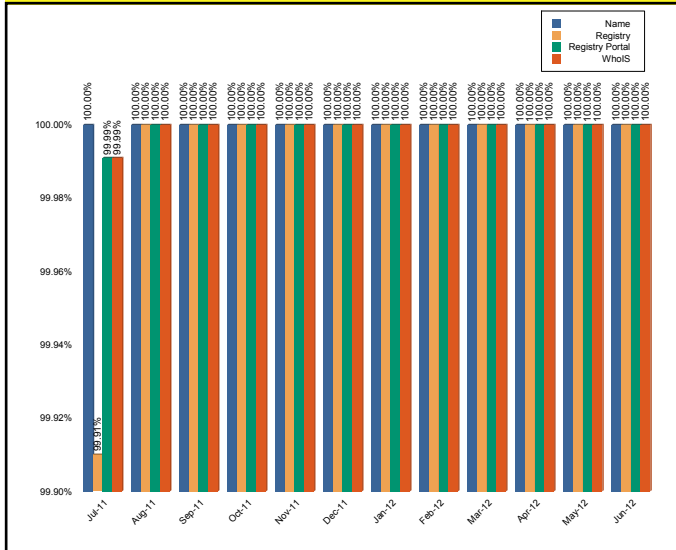
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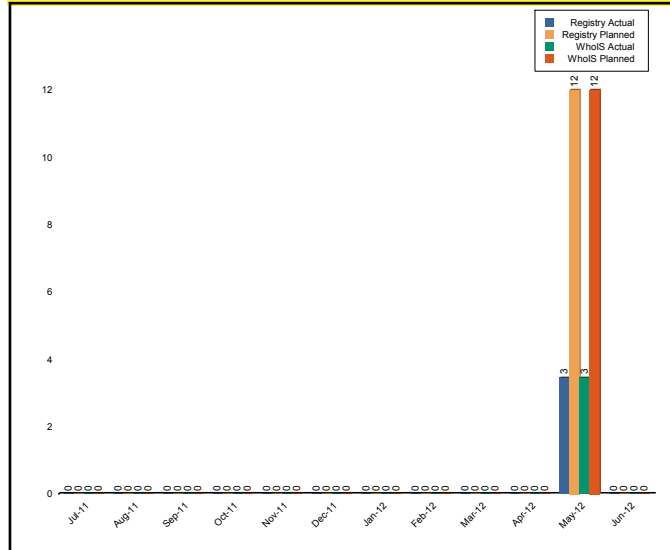
# AusRegistry Quarterly Report to auDA

## Detailed Technical Summary

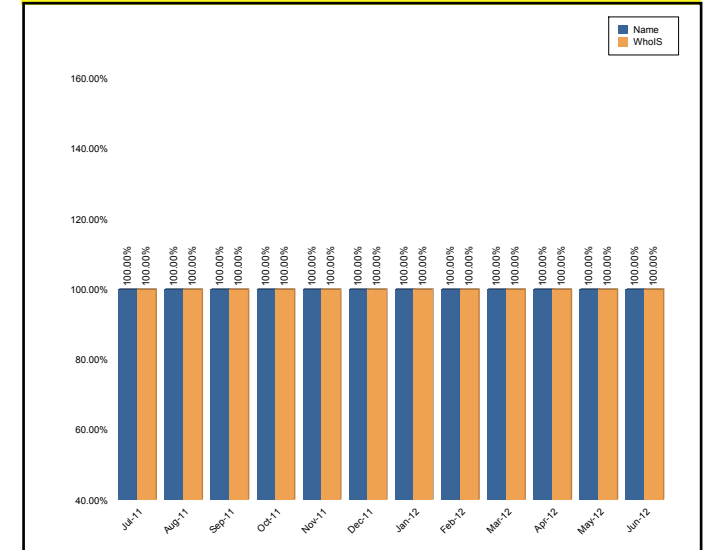
### Service Availability



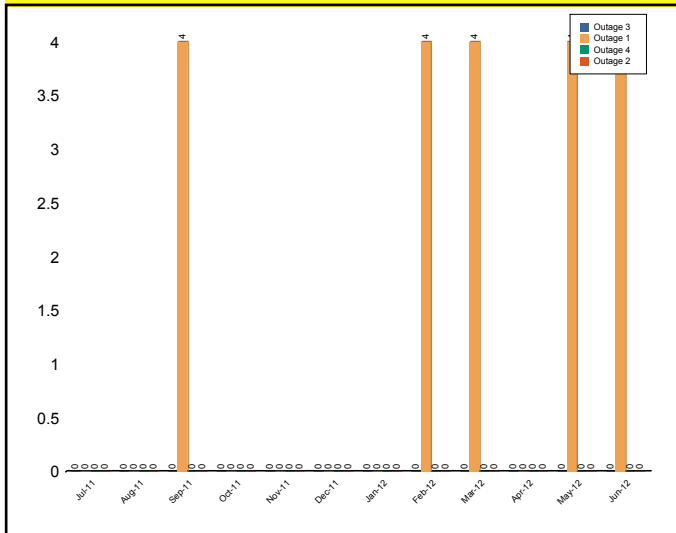
### Extended Planned Outage



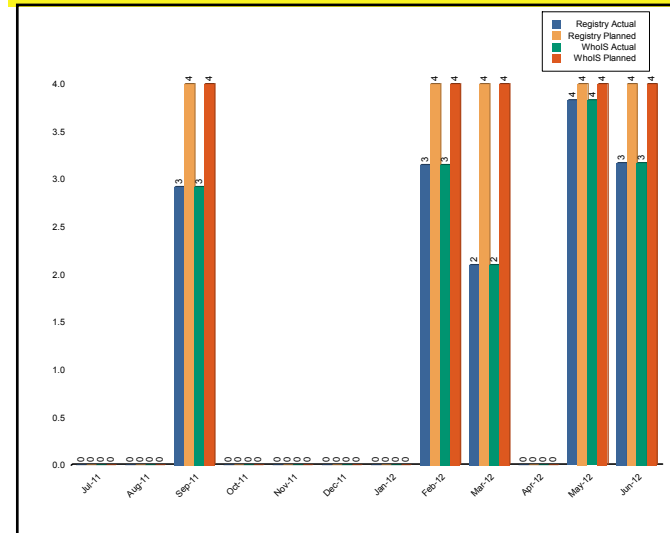
### Update Frequency



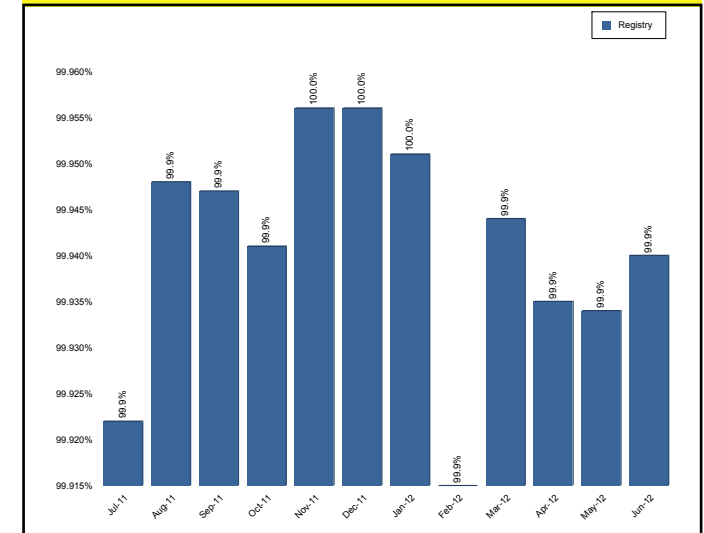
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



\* Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.
<b>Registrant Transfer</b>	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Registry Portal</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

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*FY 2011/2012 Q4*

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