

# AusRegistry Quarterly Report to auDA

## High-Level Scorecard

FY 2008/2009 Q4

### Domains

	Score	%	Jun-09	May-09	Apr-09
<b>Registrations</b>	▲	3.98	<b>40102</b>	38566	34953
<b>Transactions</b>	▼	-29.02	<b>82366</b>	116045	77477
<b>Renewals</b>	▲	4.16	<b>32301</b>	31010	28670
<b>Registrant Transfer</b>	▲	7.10	<b>513</b>	479	381
<b>Drop-off</b>	▼	29.08	<b>15773</b>	12220	13718
<b>Total Domains</b>					
<b>.au</b>	▲	1.82	<b>1417297</b>	1392005	1367011
<b>com.au</b>	▲	1.80	<b>1221915</b>	1200272	1178935
<b>net.au</b>	▲	2.08	<b>140364</b>	137504	134738
<b>org.au</b>	▲	1.54	<b>41323</b>	40697	39926
<b>asn.au</b>	▲	1.75	<b>3842</b>	3776	3741
<b>id.au</b>	▲	0.99	<b>9853</b>	9756	9671
<b>Others</b>	▼	-0.22	<b>7680</b>	7697	7708

### Registrars

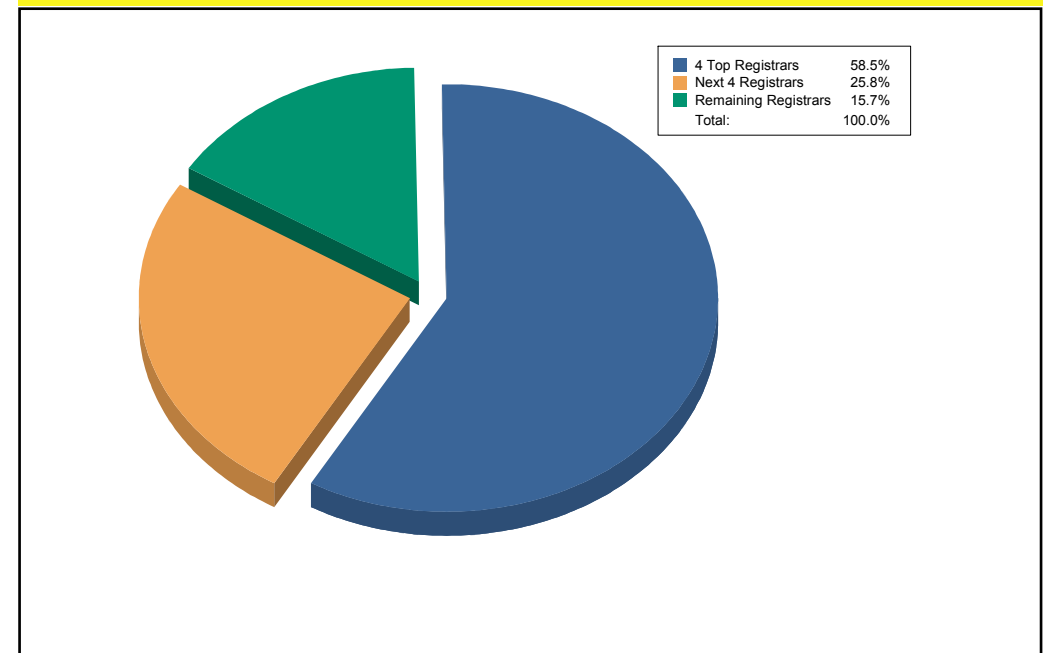
	Score	%	Jun-09	May-09	Apr-09
<b>Accredited</b>	●	0.00	<b>30</b>	30	29
<b>Provisional</b>	●	0.00	<b>2</b>	2	3

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.98%					
Processing Time: Check	▲	99.99%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	0.00					0.00
Extended Planned Outage Time	▲	0.00		0.00			
Planned Notification	▲	0.00		0.00			

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

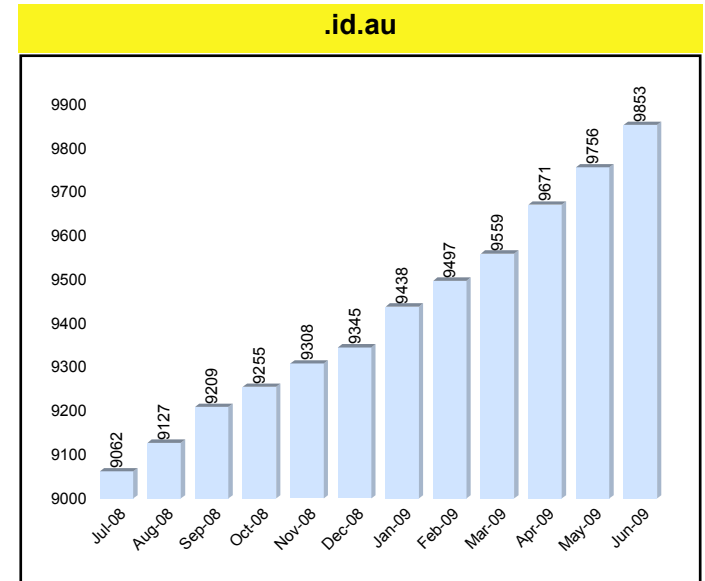
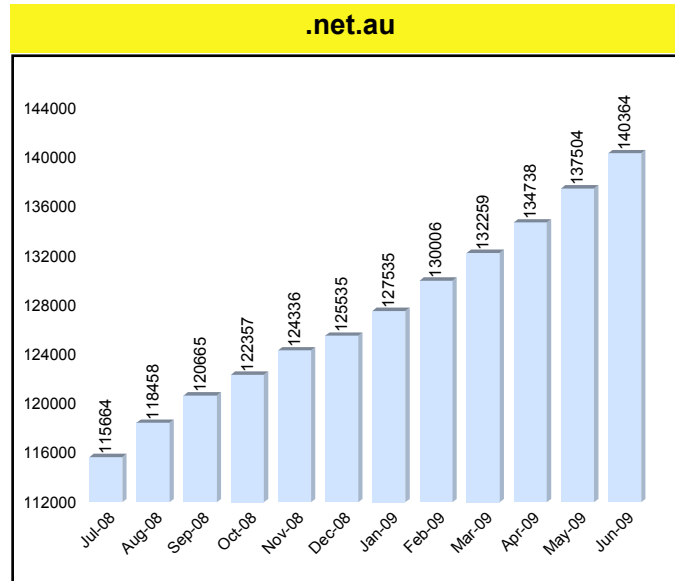
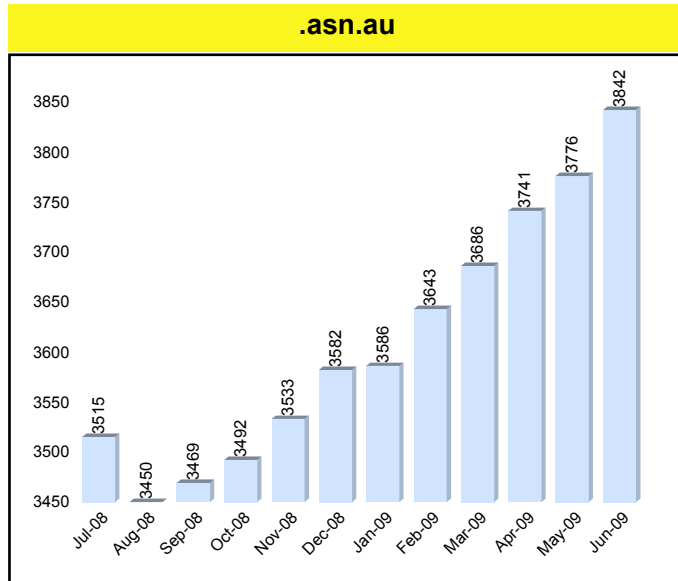
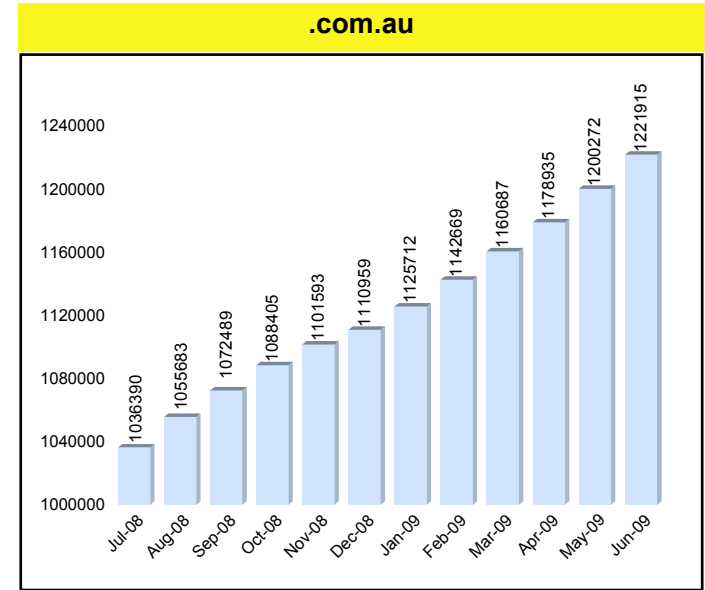
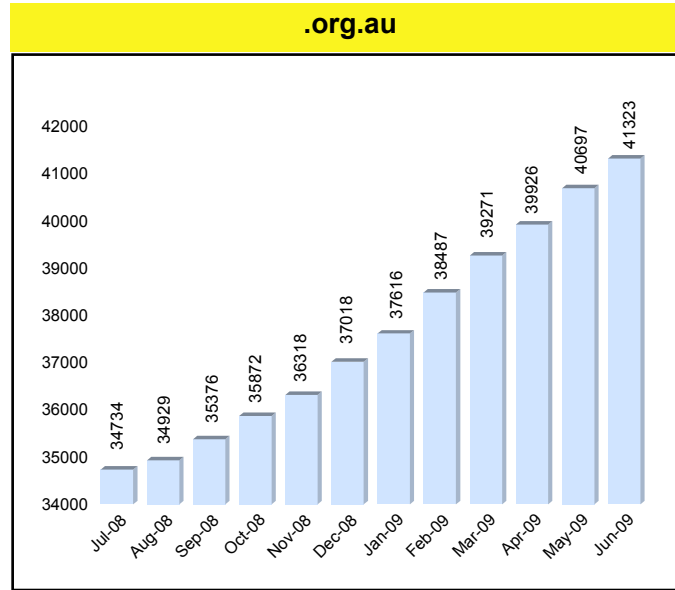
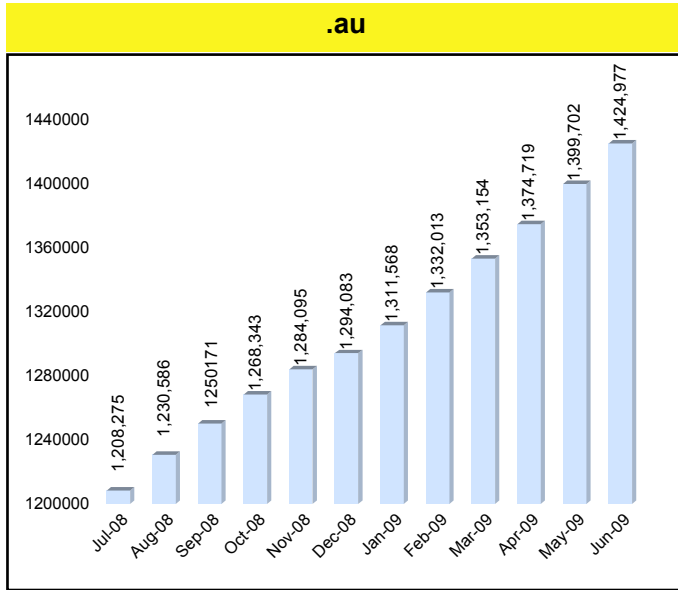
### Market Share in .au



# AusRegistry EOM Report to auDA

## Total Domains Scorecard

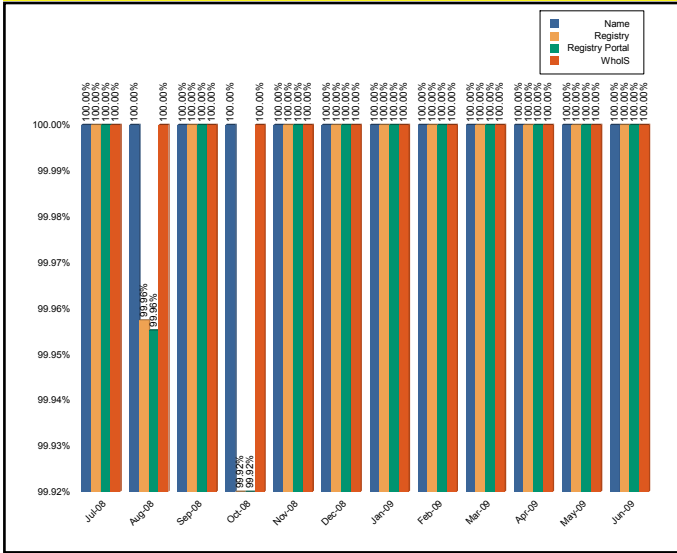
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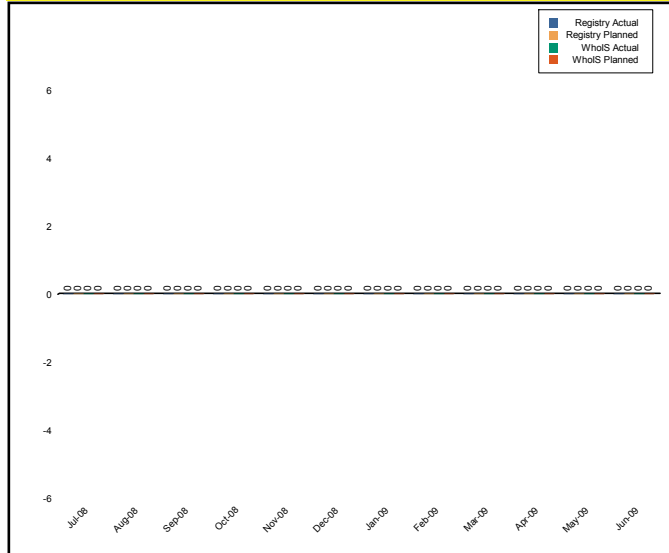
# AusRegistry Quarterly Report to auDA

## Detailed Technical Summary

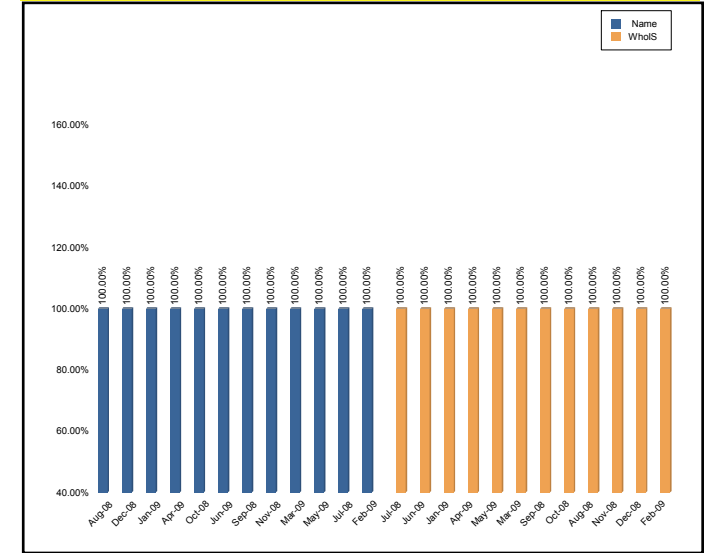
### Service Availability



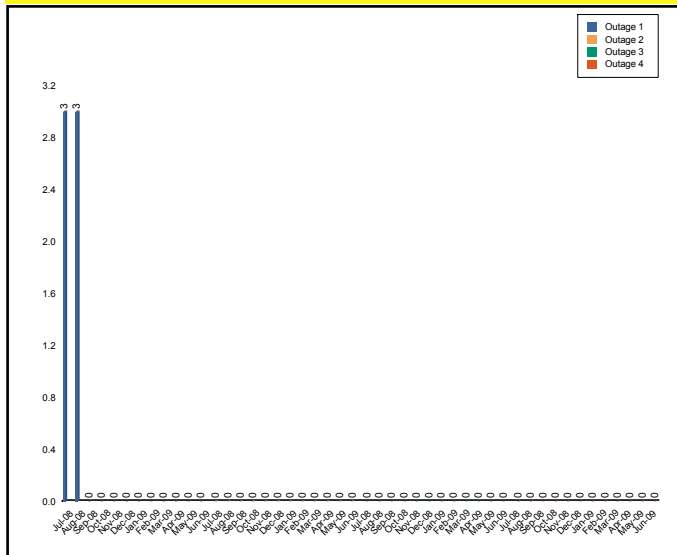
### Extended Planned Outage



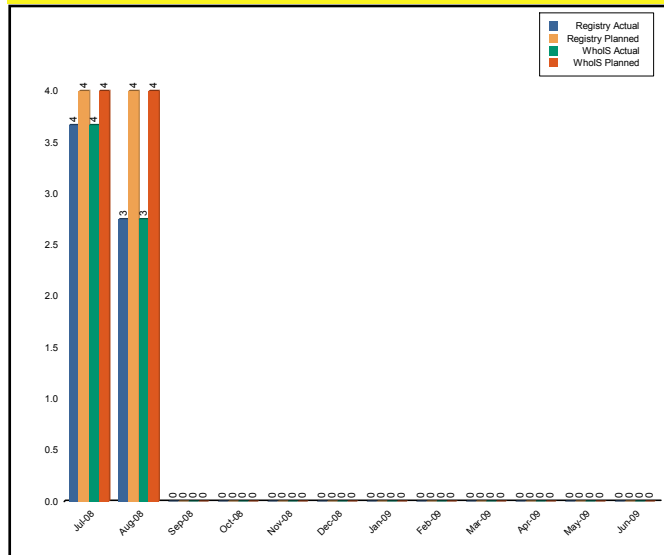
### Update Frequency



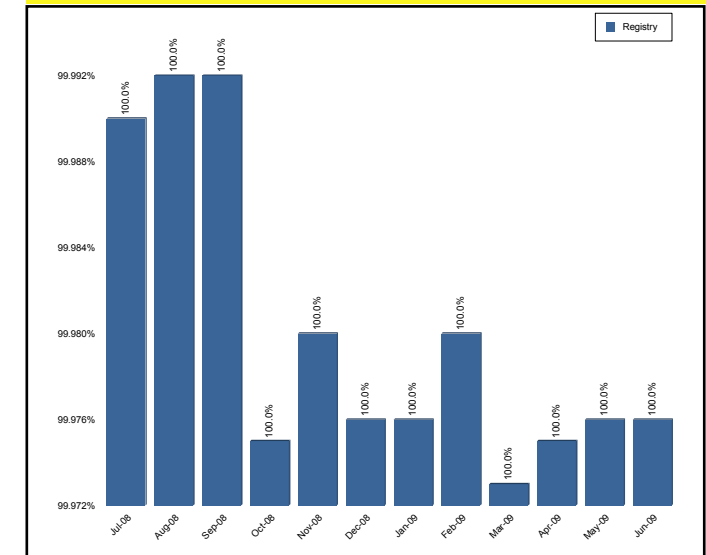
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

# AusRegistry Quaterly Report to auDA

## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.
<b>Registrant Transfer</b>	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Registry Portal</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

# AusRegistry Quarterly Report to auDA

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*FY 2008/2009 Q4*

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