

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY 2015/2016 Q3

Domains

	Score	%	Mar-16	Feb-16	Jan-16
Registrations	▼	-0.22	49676	49787	42341
Transactions	▲	0.74	147315	146228	129530
Renewals	▼	-1.93	81518	83123	78734
Registrant Transfer	▲	16.59	1771	1519	919
Drop-off	▼	35.84	45141	33232	31856
Total Domains					
.au	▲	0.15	3032340	3027805	3011250
com.au	▲	0.21	2637851	2632304	2616669
net.au	▼	-0.35	312267	313360	312967
org.au	▲	0.19	65488	65361	64801
asn.au	▼	-0.30	3697	3708	3720
id.au	▼	-0.26	12831	12865	12884
CGDNs	▼	-0.48	206	207	209

Registrars

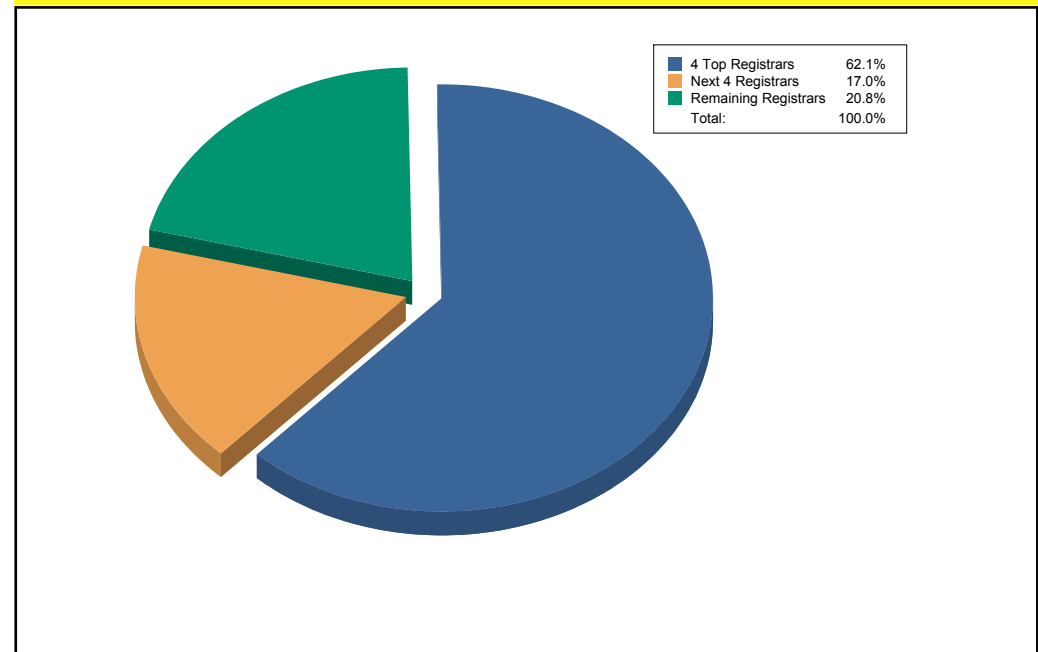
	Score	%	Mar-16	Feb-16	Jan-16
Accredited	●	0.00	45	45	45
Provisional	●	0.00	2	2	1

Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.90%					
Processing Time: Check	▲	99.81%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	0.00				0.00	
Extended Planned Outage Time	▲	0.00	0.00				
Planned Notification	▲	0.00	0.00				

*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

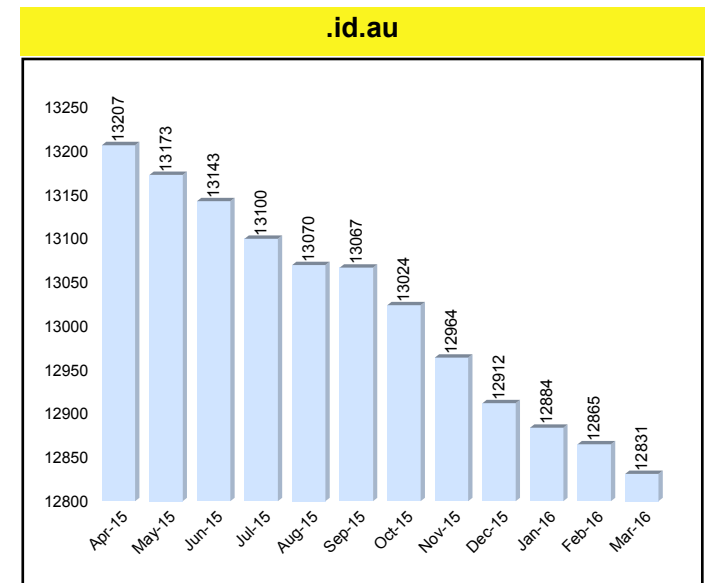
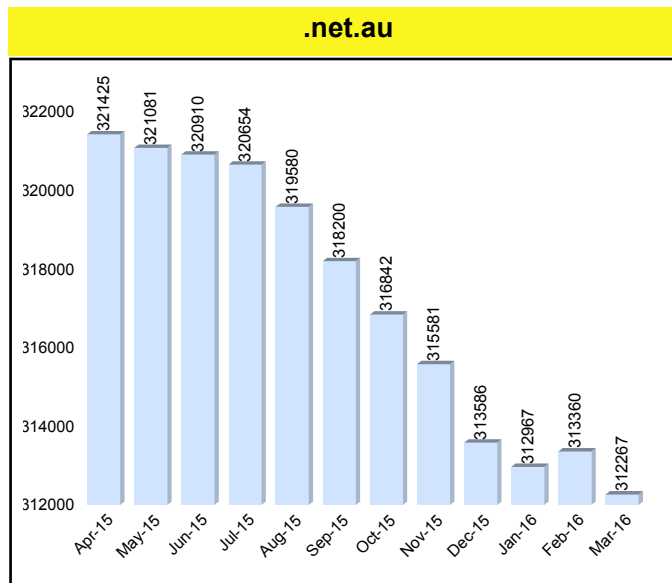
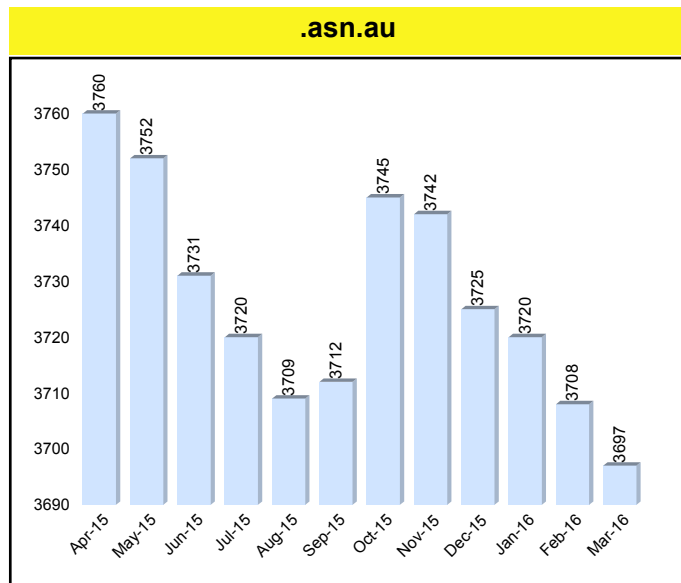
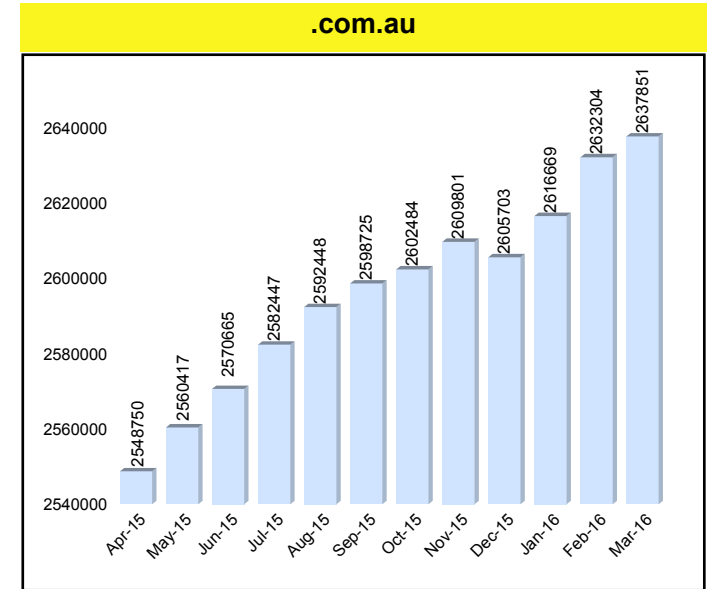
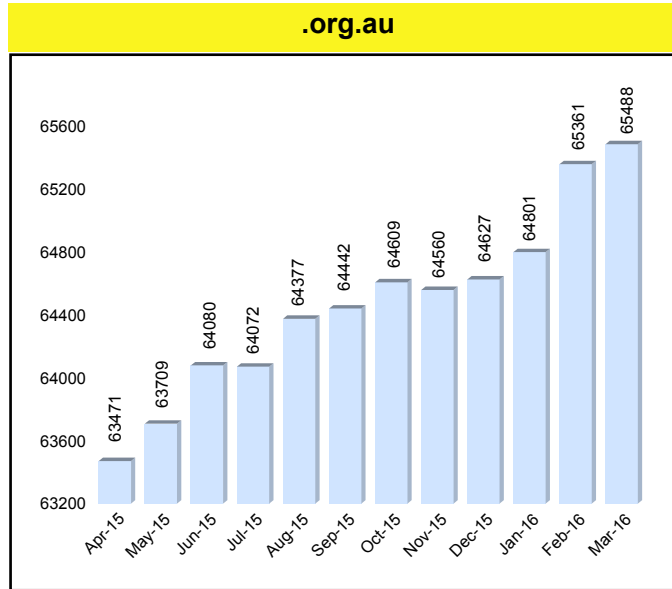
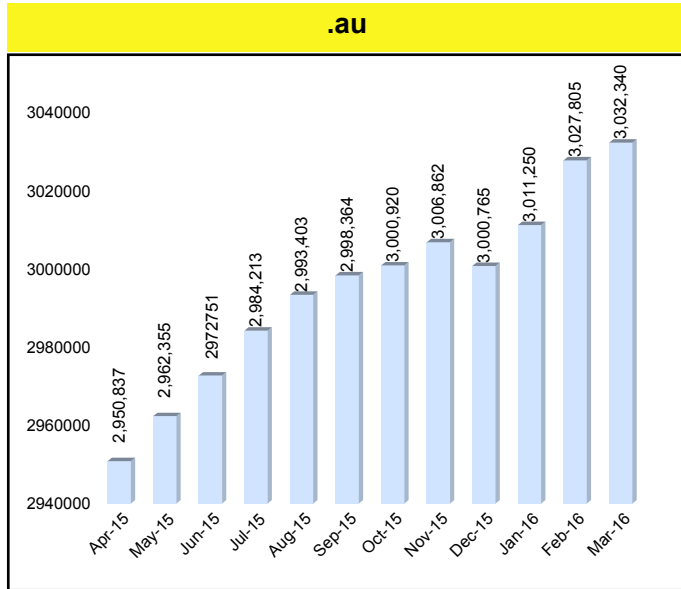
Market Share in .au



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Total Domains Scorecard

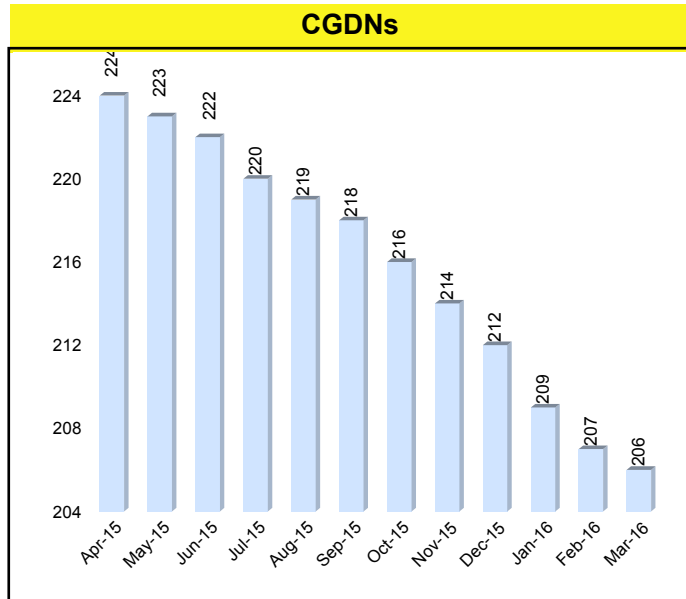
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Total Domains Scorecard

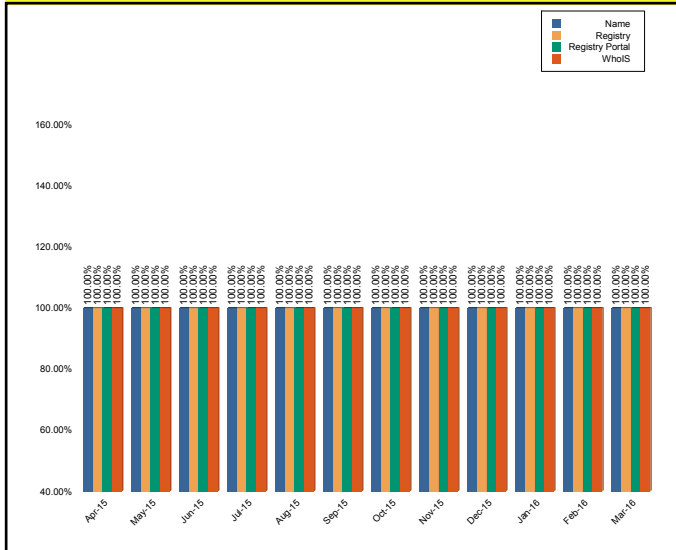
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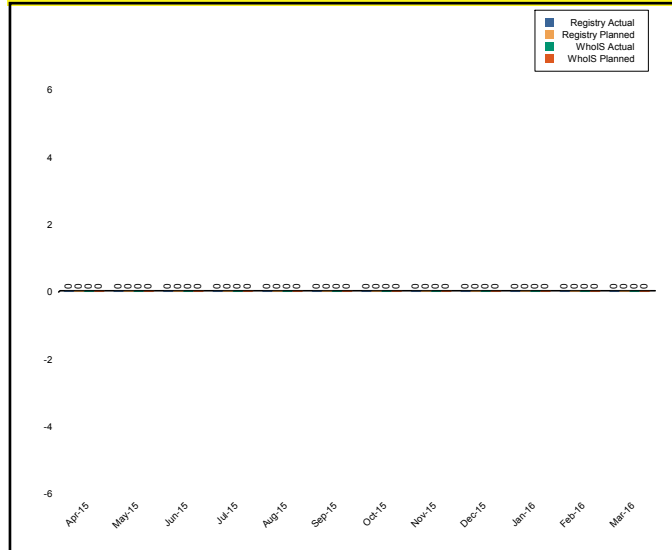
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Detailed Technical Summary

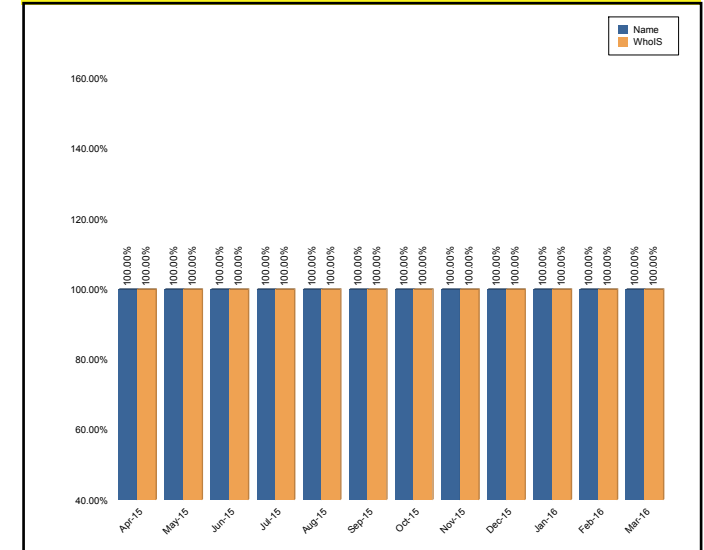
Service Availability



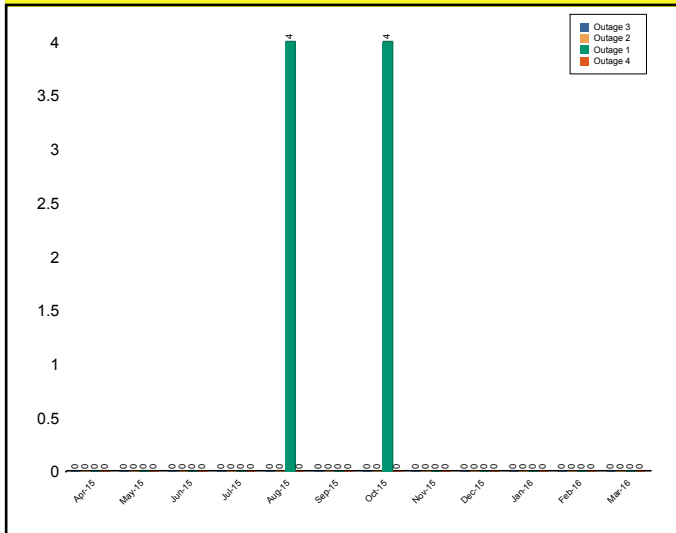
Extended Planned Outage



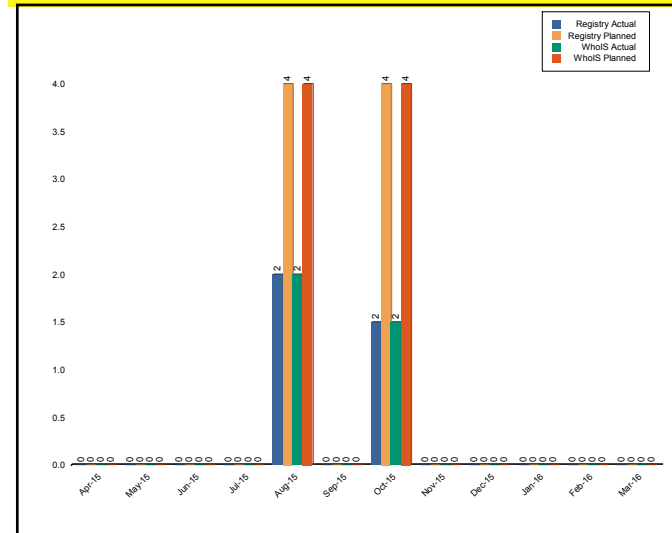
Update Frequency



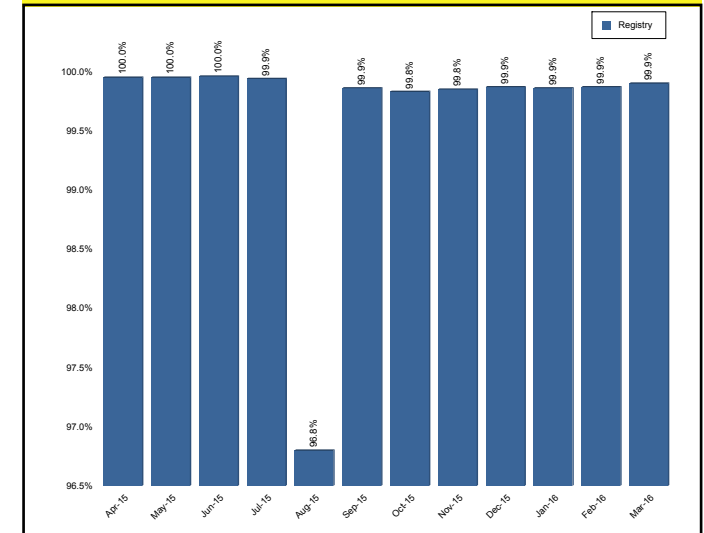
Notification



Planned Outage



Processing Time: Create, Update, Delete



* Since July 2006 only the create, update, delete processing time is graphically depicted

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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	Total number of non-refundable fee-based transactions (paid by Registrars to AusRegistry) which include renewals, creates and transfers (change of Registrant) and the non fee-based transfer transactions (change of Registrar of record). Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.
Registrant Transfer	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Registry Portal	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

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