

# AusRegistry Quarterly Report to auDA

## High-Level Scorecard

FY 2011/2012 Q3

### Domains

	Score	%	Mar-12	Feb-12	Jan-12
<b>Registrations</b>	▲	0.43	<b>56062</b>	55823	50552
<b>Transactions</b>	▲	4.17	<b>130283</b>	125063	110680
<b>Renewals</b>	▲	5.04	<b>60252</b>	57360	50840
<b>Registrant Transfer</b>	▼	-42.67	<b>1048</b>	1828	1720
<b>Drop-off</b>	▼	26.94	<b>28640</b>	22562	21391
<b>Total Domains</b>					
<b>.au</b>	▲	1.17	<b>2375052</b>	2347630	2314368
<b>com.au</b>	▲	1.21	<b>2043703</b>	2019268	1990347
<b>net.au</b>	▲	0.95	<b>260635</b>	258180	254506
<b>org.au</b>	▲	0.83	<b>53640</b>	53196	52618
<b>asn.au</b>	▲	0.19	<b>4126</b>	4118	4115
<b>id.au</b>	▲	0.62	<b>12683</b>	12605	12518
<b>CGDNs</b>	▲	0.76	<b>265</b>	263	264

### Registrars

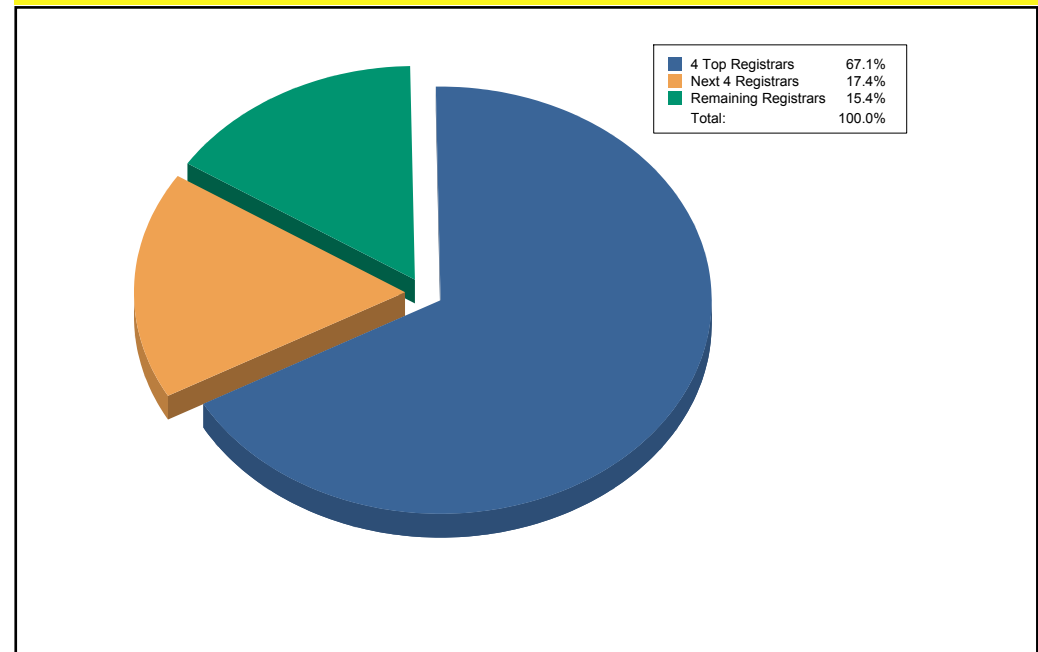
	Score	%	Mar-12	Feb-12	Jan-12
<b>Accredited</b>	▲	2.63	<b>39</b>	38	38
<b>Provisional</b>	●	0.00	<b>2</b>	2	2

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.94%					
Processing Time: Check	▲	99.96%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	2.10					2.10
Extended Planned Outage Time	▲	0.00		0.00			
Planned Notification	▼	4.00		4.00			

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

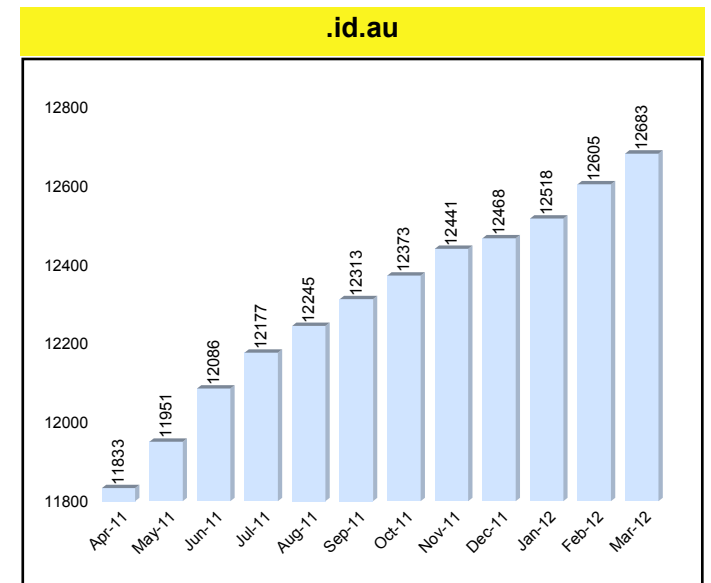
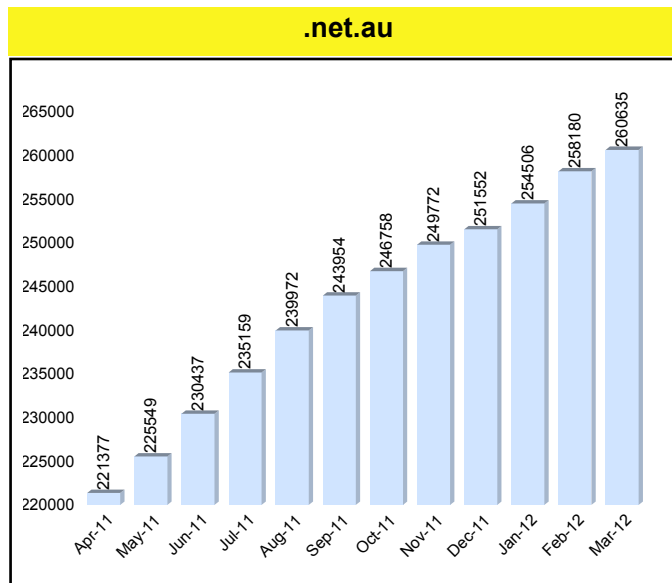
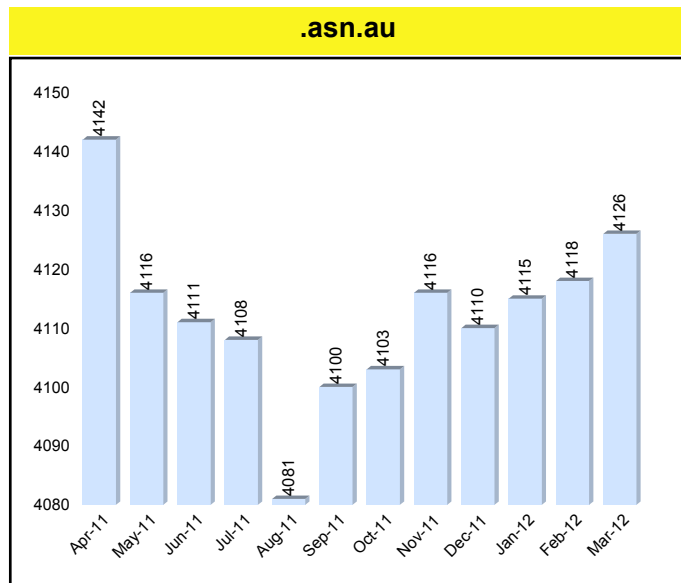
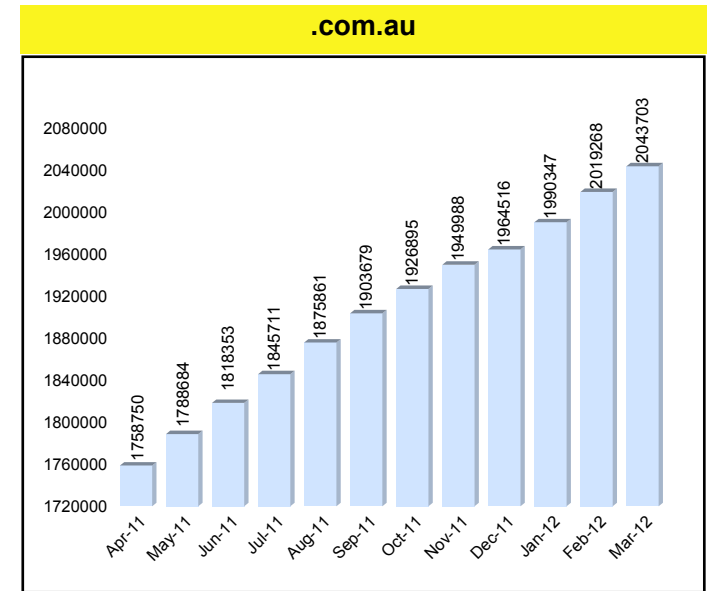
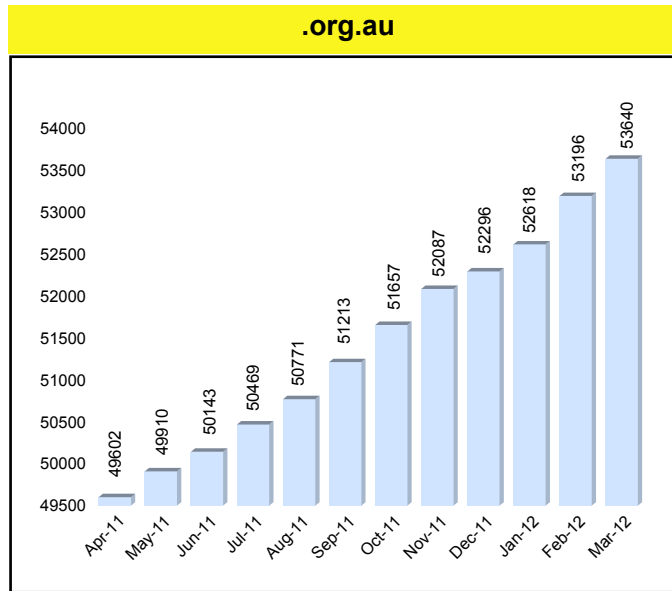
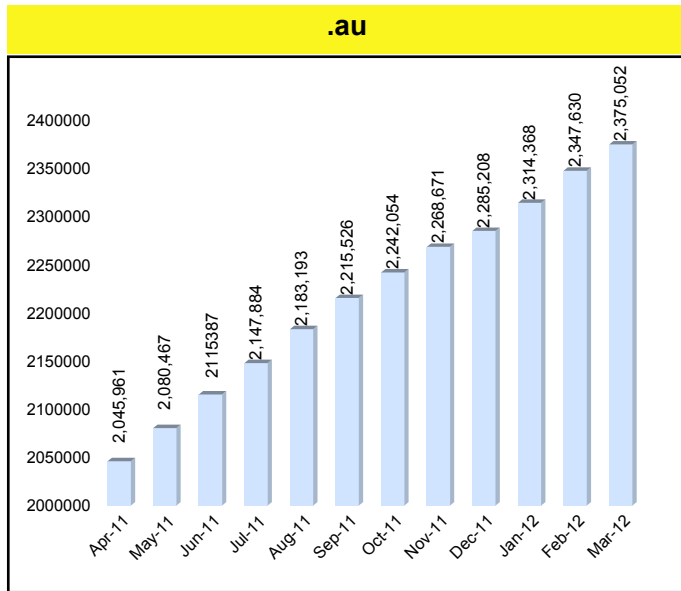
### Market Share in .au



# AusRegistry Quarterly Report to auDA

## Total Domains Scorecard

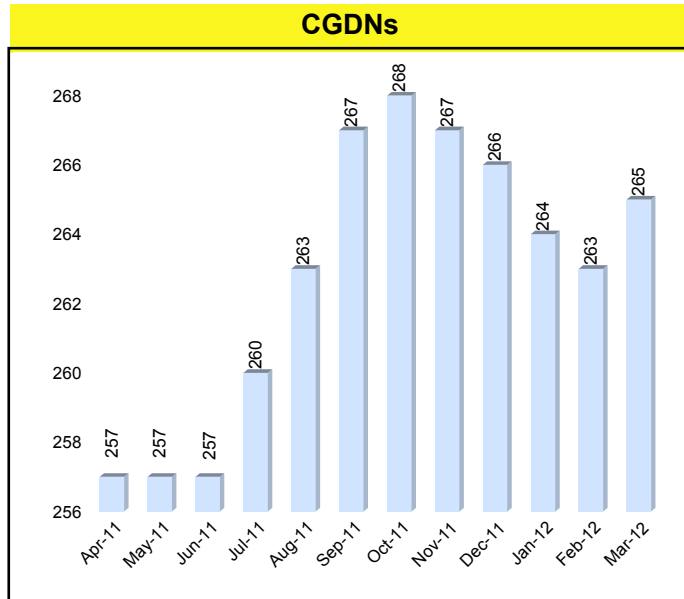
FY 2011/2012 Q3



# AusRegistry Quartely Report to auDA

## Total Domains Scorecard

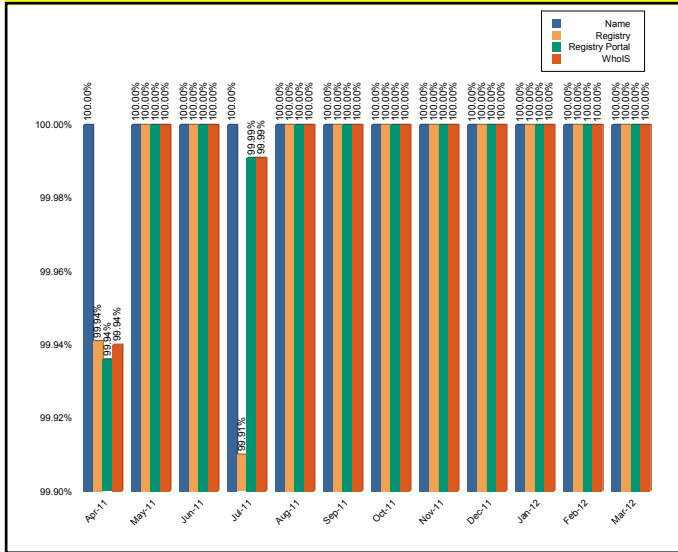
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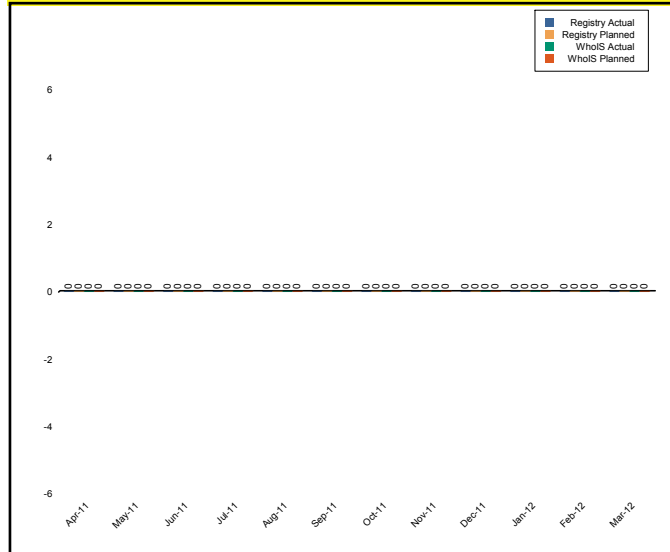
# AusRegistry Quarterly Report to auDA

## Detailed Technical Summary

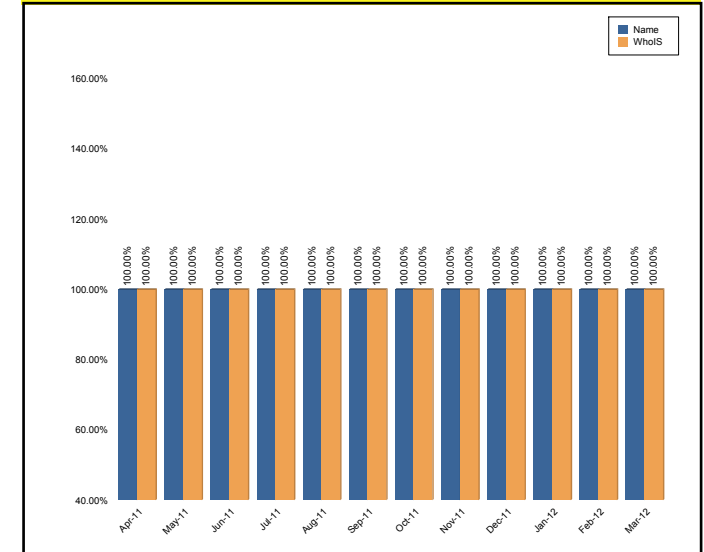
### Service Availability



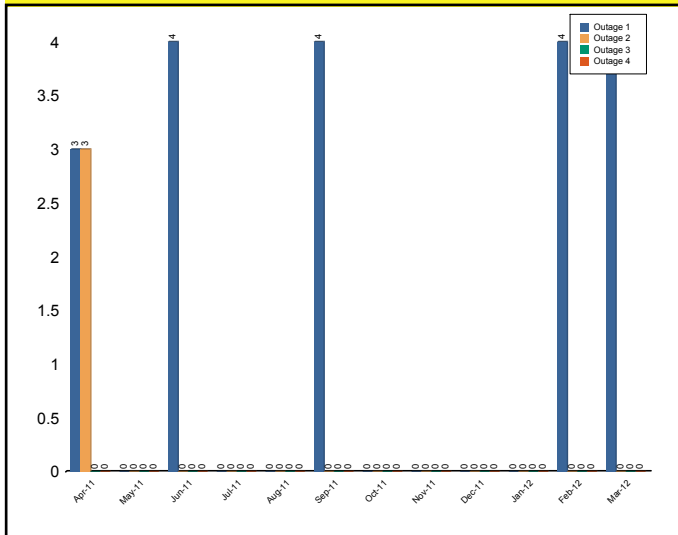
### Extended Planned Outage



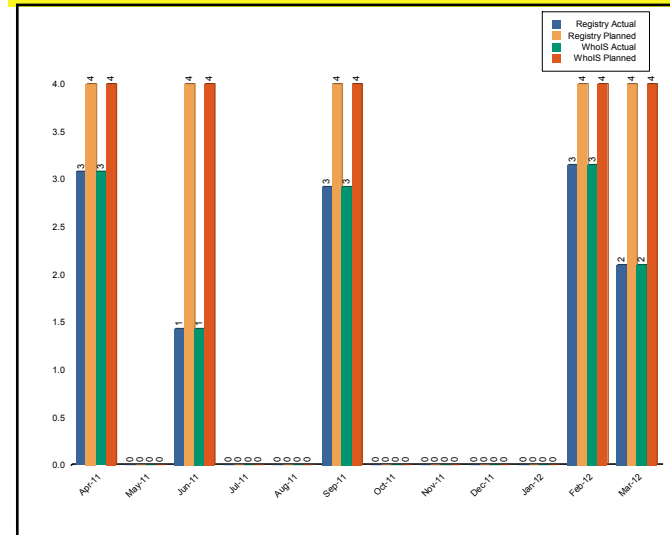
### Update Frequency



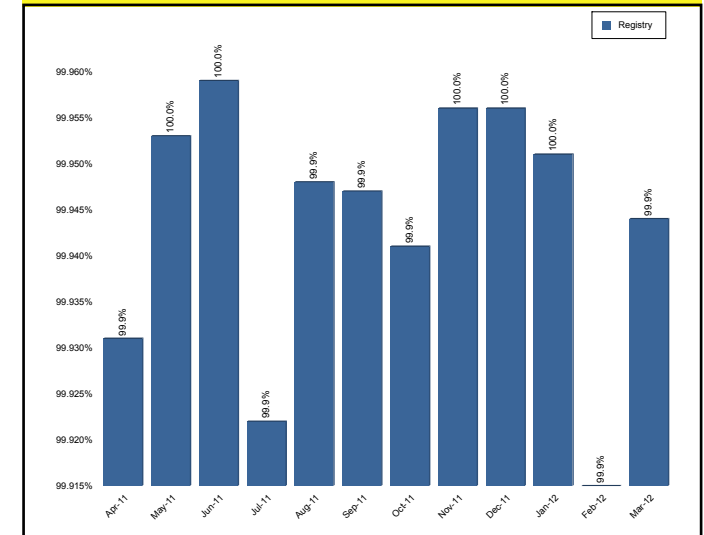
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



\* Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.
<b>Registrant Transfer</b>	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Registry Portal</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

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*FY 2011/2012 Q3*

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