

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY2002/2003 Q2

Domains

| | Score | % | Dec-02 | Nov-02 | Oct-02 |
|----------------------|-------|--------|---------------|--------|--------|
| Registrations | ▼ | -14.94 | 6552 | 7703 | 10755 |
| Transactions | ▼ | -15.84 | 12014 | 14275 | 17765 |
| Renewals | ▼ | -12.52 | 4311 | 4928 | 5338 |
| Drop-off | ▼ | 5.38 | 3269 | 3102 | 3512 |
| Total Domains | | | | | |
| .au | ▲ | 1.07 | 310733 | 307450 | 302849 |
| .com.au | ▲ | 0.92 | 278903 | 276368 | 272731 |
| .net.au | ▲ | 2.27 | 15849 | 15497 | 14996 |
| .org.au | ▲ | 2.41 | 11218 | 10954 | 10648 |
| .asn.au | ▲ | 0.53 | 3022 | 3006 | 2970 |
| .id.au | ▲ | 7.14 | 1741 | 1625 | 1504 |

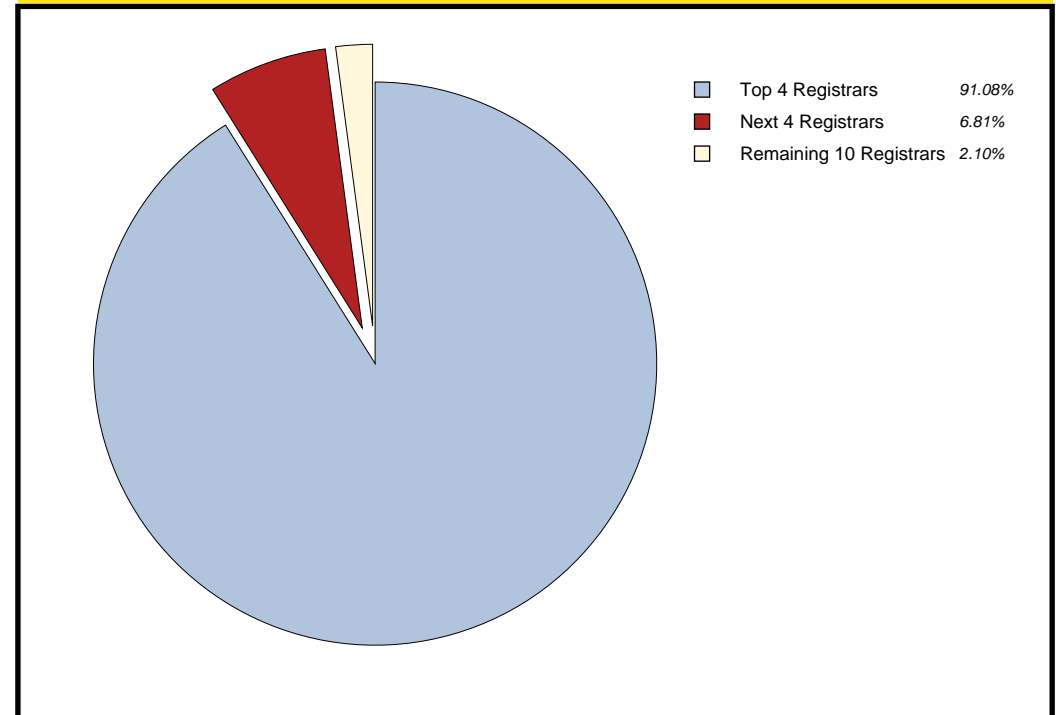
Registrars

| | Score | % | Dec-02 | Nov-02 | Oct-02 |
|--------------------|-------|------|-----------|--------|--------|
| Accredited | ◆ | 0.00 | 18 | 18 | 18 |
| Provisional | ◆ | 0.00 | 4 | 4 | 4 |

Technical

| Performance Level | Score | SLA | Registry | Name | WhoIS |
|-----------------------------|-------|-------|----------|---------|---------|
| Service Availability | ▲ | 99.5% | 100.00% | 100.00% | 100.00% |
| Processing Time | ▲ | 95% | 99.99% | | |
| Update Frequency | ▲ | 95% | | 100.00% | |
| Planned Outage Time | ▲ | 8 | 5 | | 0 |
| Extended Planned Outages | ▲ | 18 | 0 | | 0 |
| Planned Outage Notification | ▲ | 3 | 0 | | 0 |

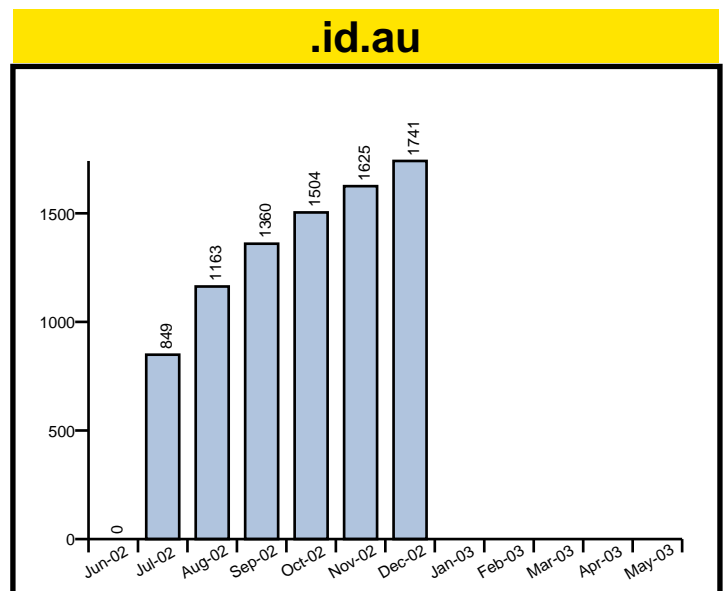
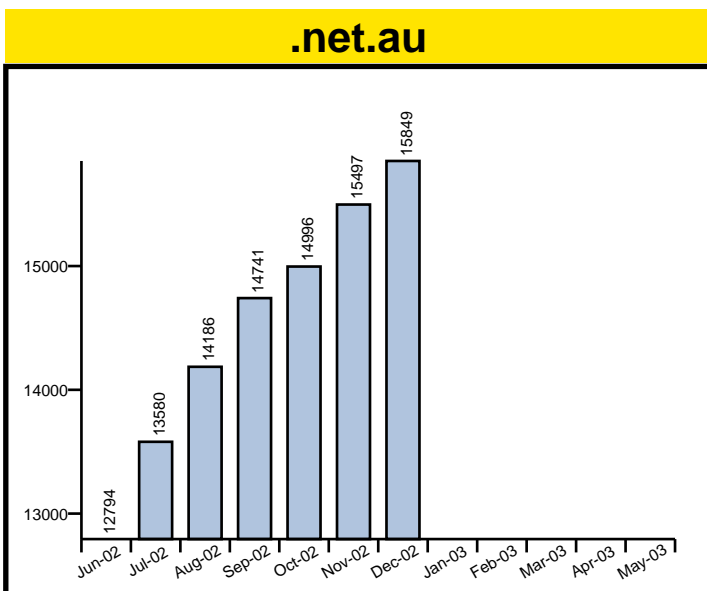
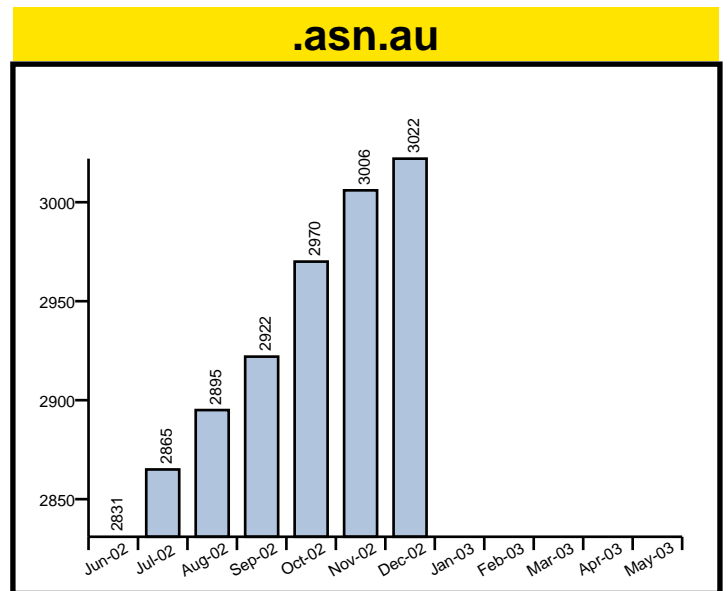
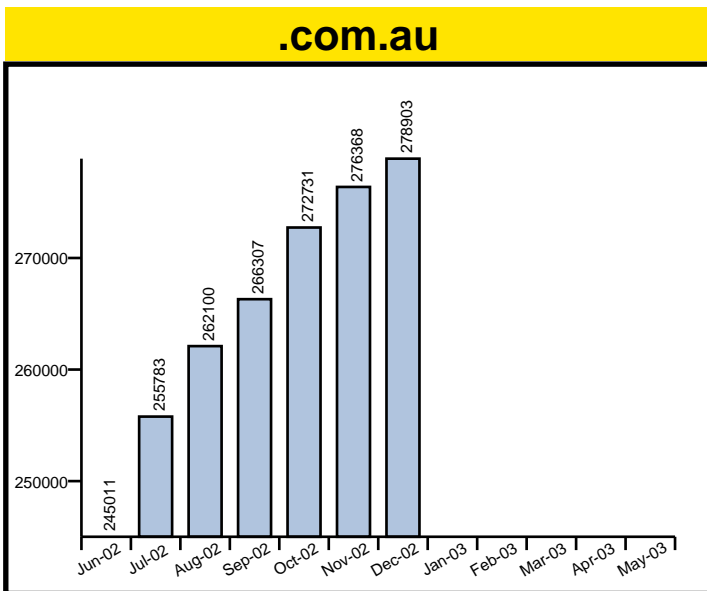
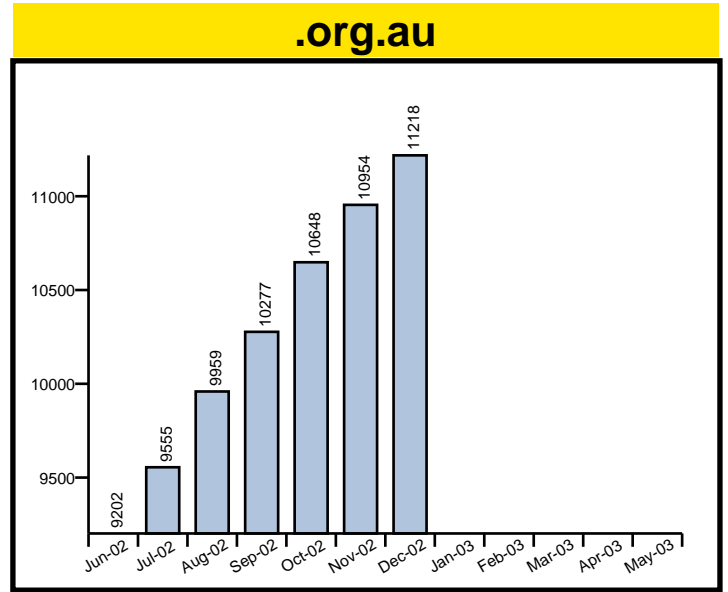
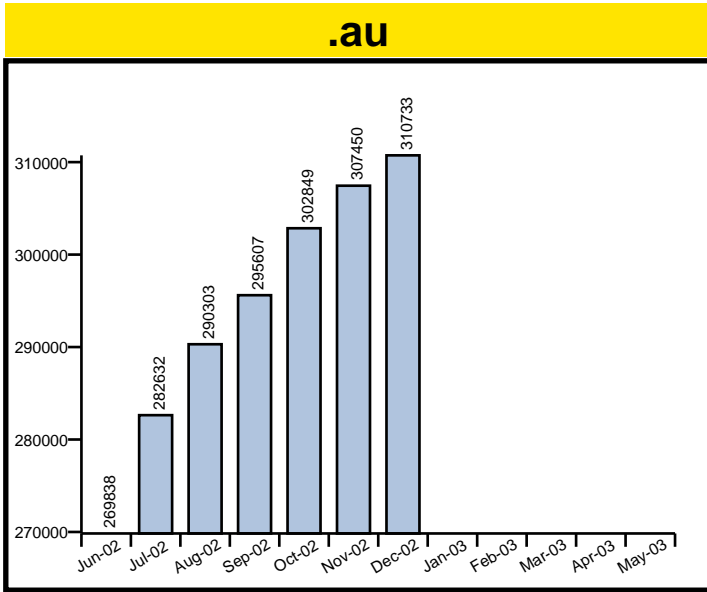
Market Share in .au



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Total Domains Scorecard

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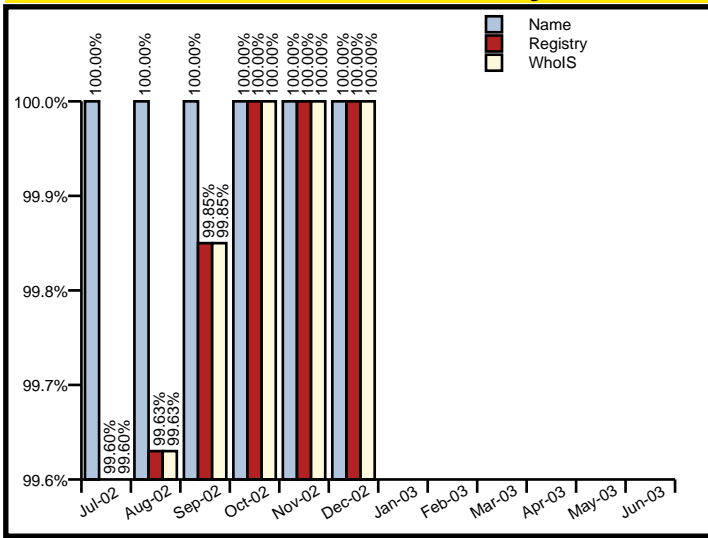


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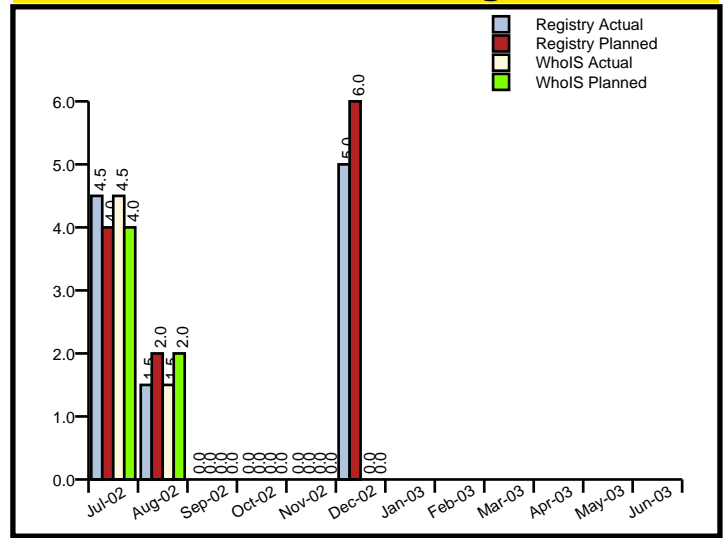
Detailed Technical Summary

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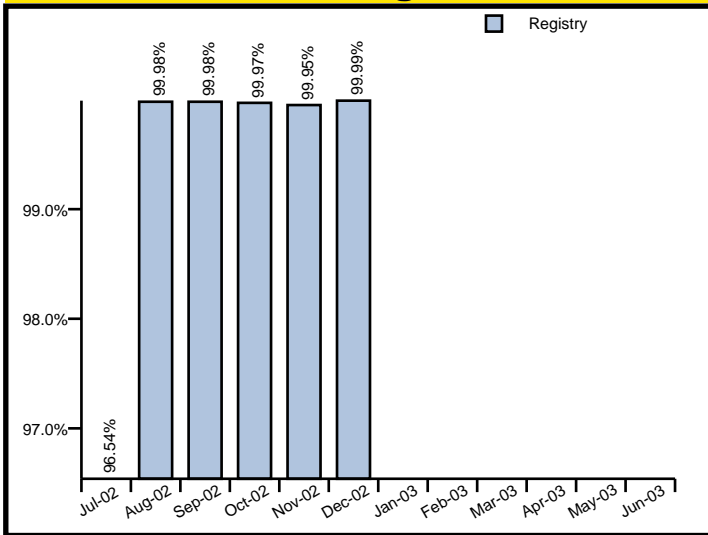
Service Availability



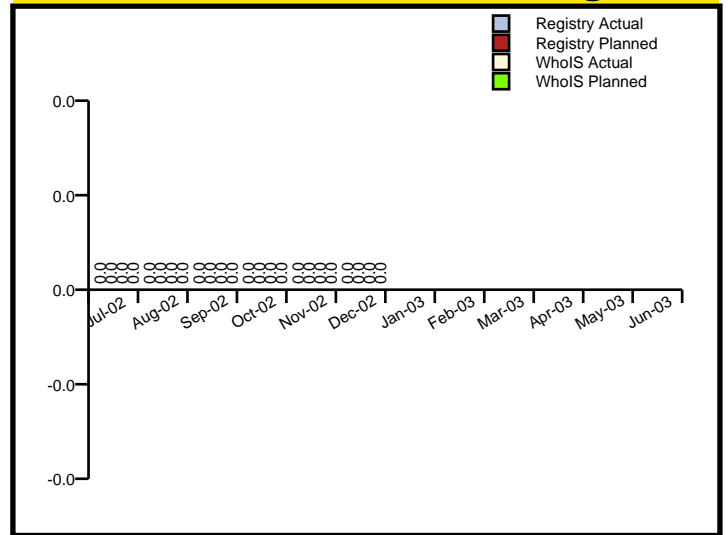
Planned Outage



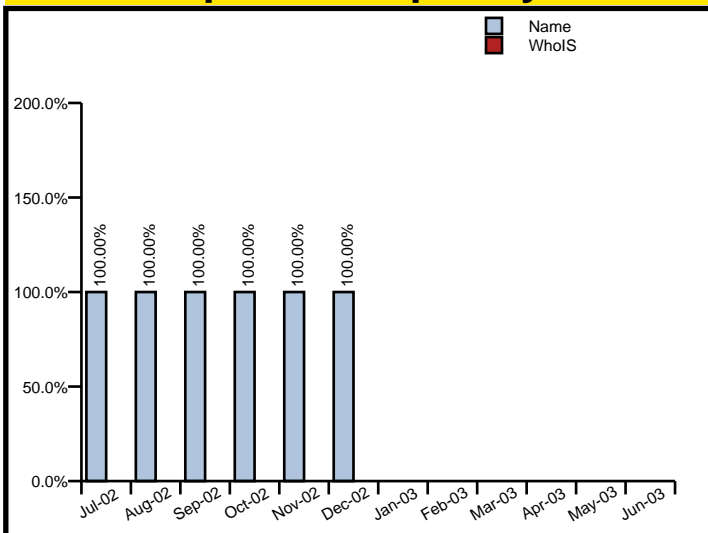
Processing Time



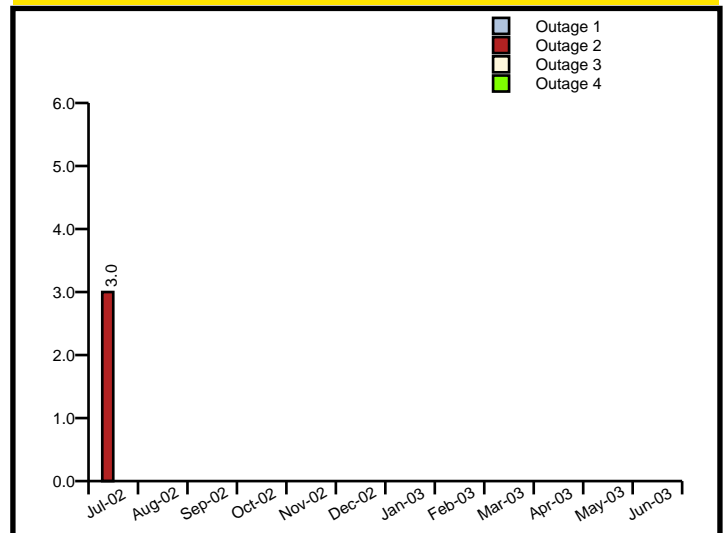
Extended Planned Outage



Update Frequency



Notification



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Definitions

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| Terms | Definitions |
|----------------------|---|
| Cancel | Deletion of a domain within 3 days of creation. The change for the Create is refunded. |
| Create | New domain created by a Registrar and has been charged for. |
| Delete | A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation. |
| Drop-off | The total of domains that expired without renewal, or were deleted. |
| Expiry | Purged from the Registry 14-21 days after expiry date. |
| Purge | The removal of domains from the registry database after expiry. |
| Registrars | As of this month, auDA has been included as a registrar. The effect of this will be noticed primarily in the Total Domains under Management figures, which will consequently be higher, and in the rankings, which may be offset by one from the value of last month. |
| Registration | Domains Created less Cancelled Creates. |
| Renewal | Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date. |
| Transactions | The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements. |
| Transfers In | When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date. |
| Transfers Out | When a Registrar loses ownership of a domain to another Registrar. |

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