

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY2004/2005 Q1

Domains

	Score	%	Sep-04	Aug-04	Jul-04
Registrations	▼	-7.25	13641	14708	14874
Transactions	▼	-7.54	26280	28423	34373
Renewals	▼	-8.61	10073	11022	14635
Drop-off	▲	-62.41	4485	11932	7702
Total Domains					
.au	▲	2.02	462239	453085	450297
.com.au	▲	1.87	403563	396153	388517
.net.au	▲	3.36	35833	34668	35656
.org.au	▲	2.34	15400	15048	17866
.asn.au	▲	1.63	2620	2578	3621
.id.au	▲	3.99	4823	4638	4637

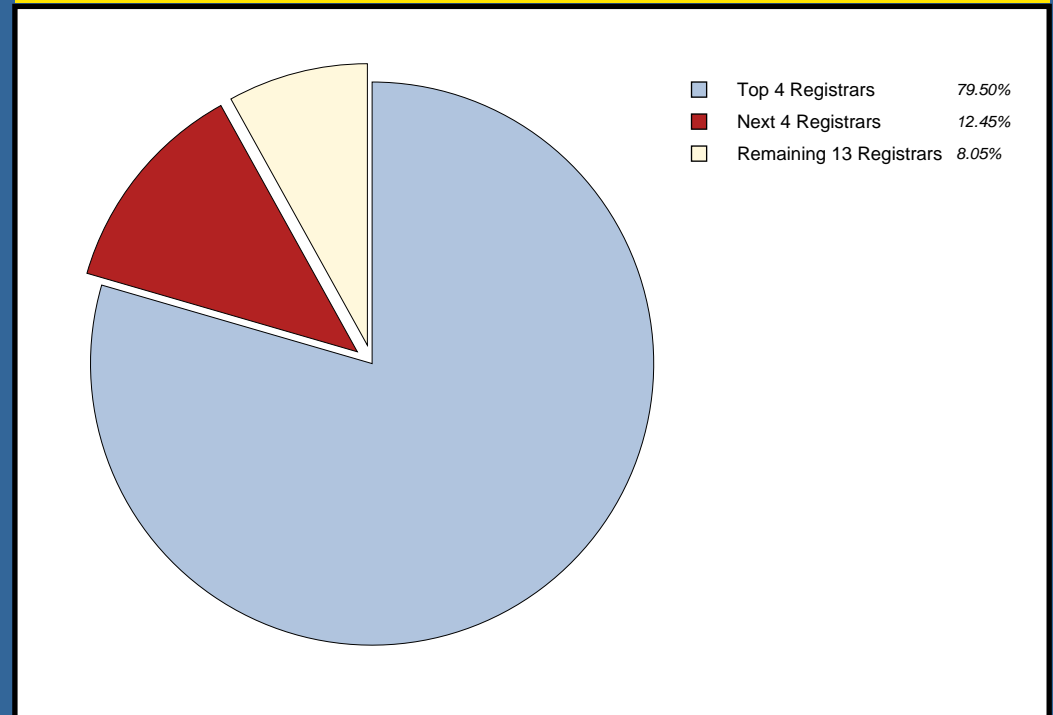
Registrars

	Score	%	Sep-04	Aug-04	Jul-04
Accredited	◆	0.00	21	21	21
Provisional	◆	0.00	4	4	3

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	99.84%	100.00%	99.84%
Processing Time	▲	95%	99.99%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	3.1		1.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

Market Share in .au

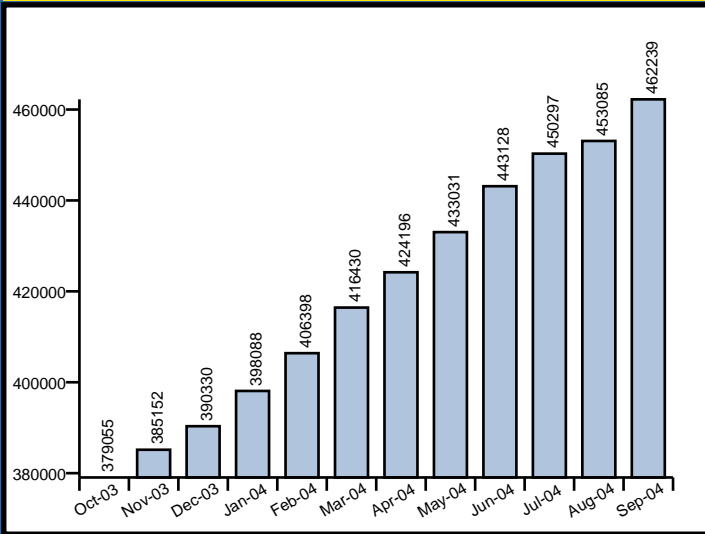


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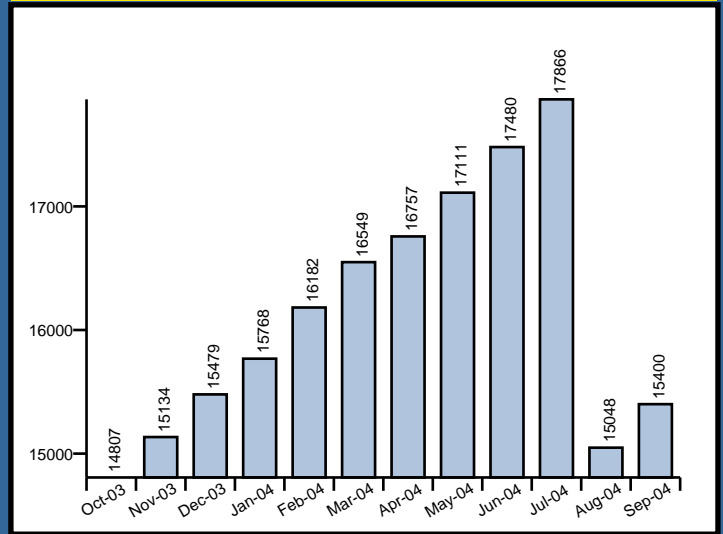
Total Domains Scorecard

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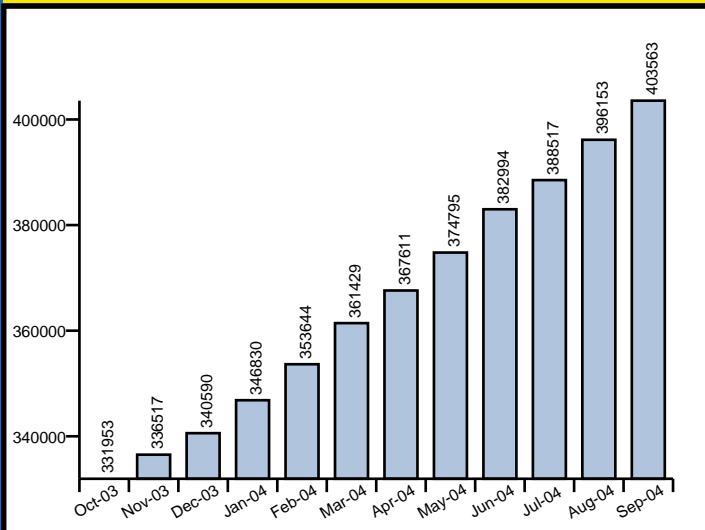
.au



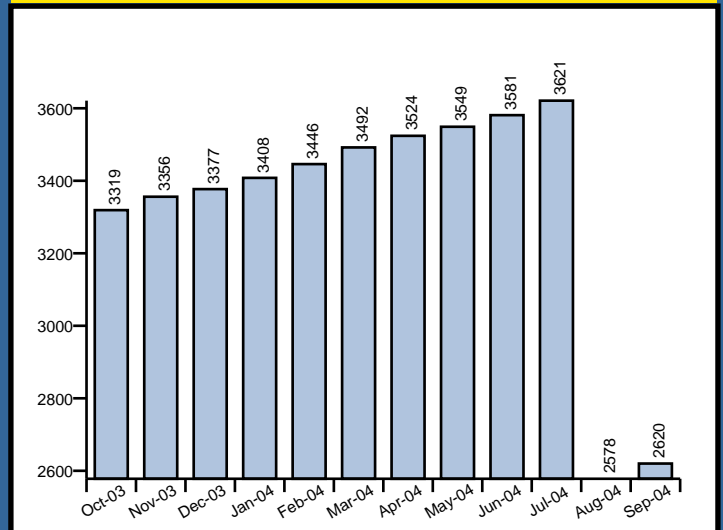
.org.au



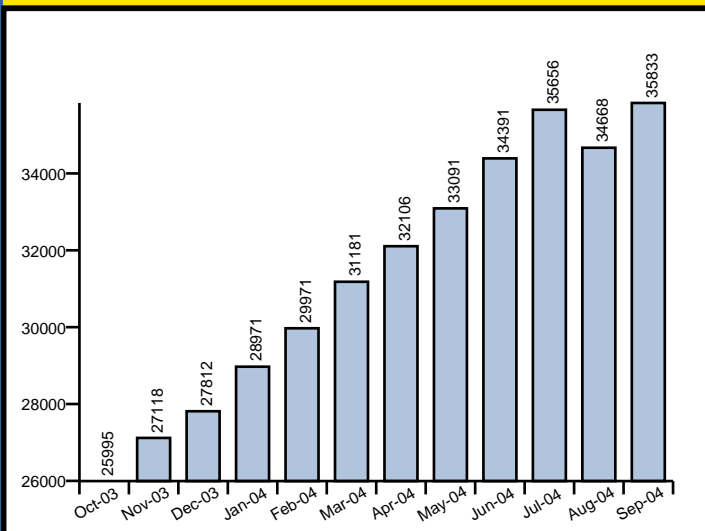
.com.au



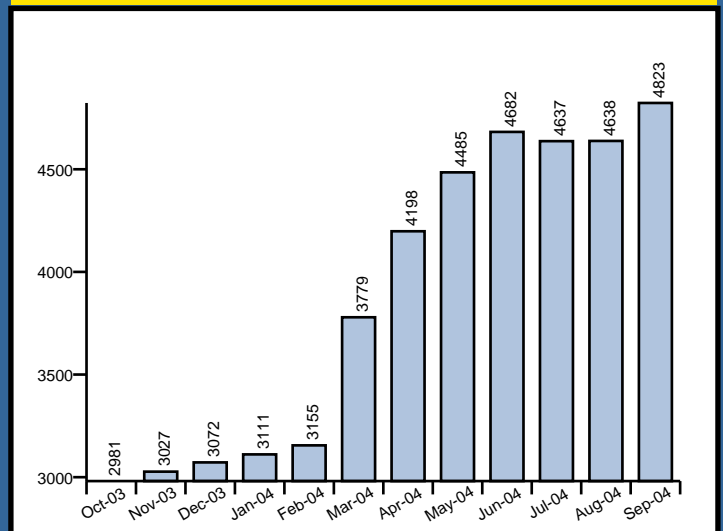
.asn.au



.net.au



.id.au

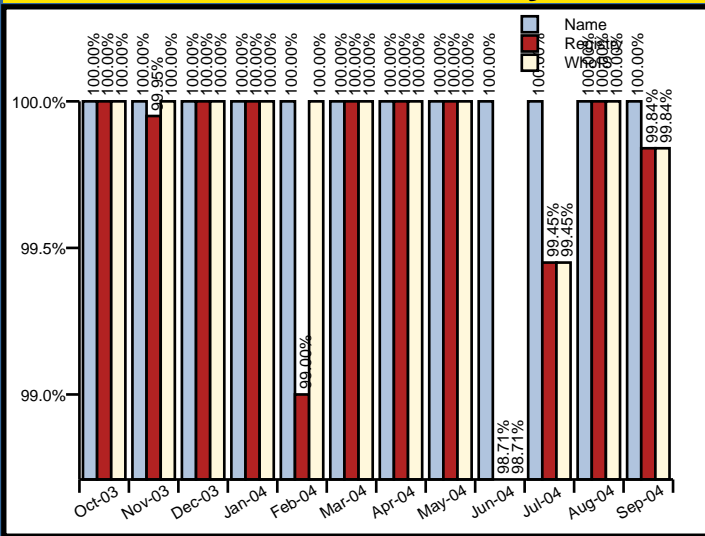


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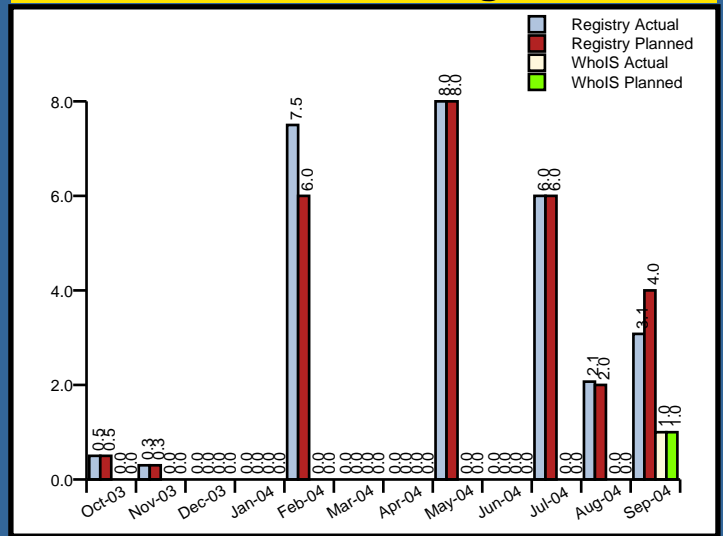
Detailed Technical Summary

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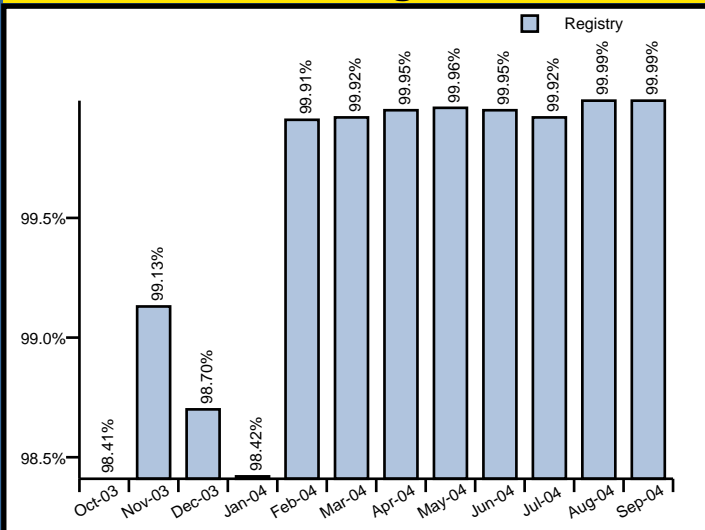
Service Availability



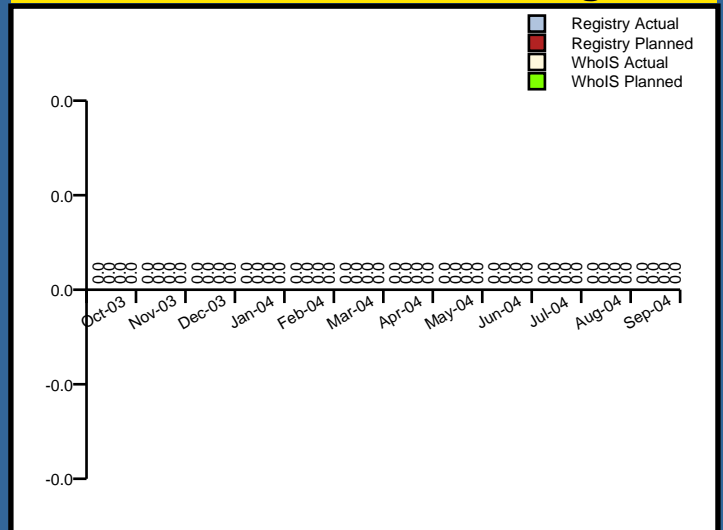
Planned Outage



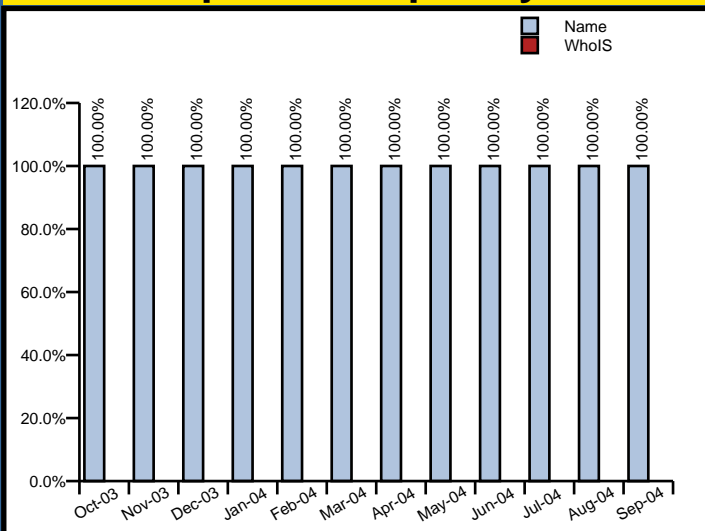
Processing Time



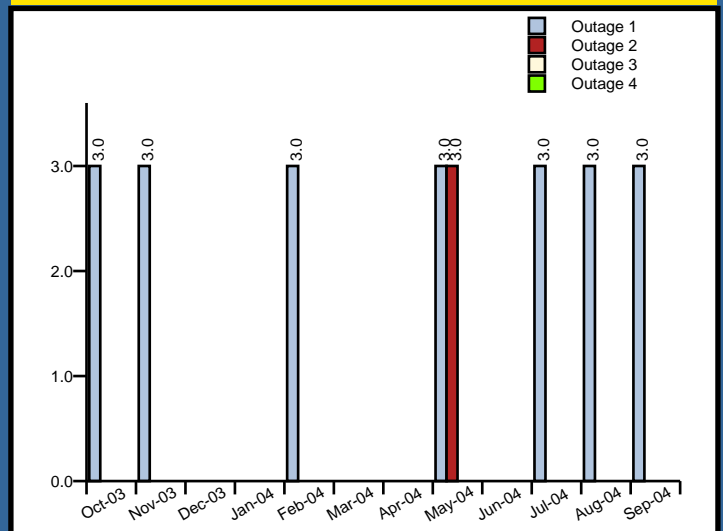
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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