

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY2002/2003 Q1

Domains

	Score	%	Sep-02	Aug-02	Jul-02
Registrations	▼	-12.28	8761	9988	12859
Transactions	▼	-13.61	15218	17615	20765
Renewals	▼	-7.03	4800	5163	5072
Drop-off	▲	-19.68	3457	4304	8471
Total Domains					
.au	▲	1.83	295607	290303	282632
.com.au	▲	1.61	266307	262100	255783
.net.au	▲	3.91	14741	14186	13580
.org.au	▲	3.19	10277	9959	9555
.asn.au	▲	0.93	2922	2895	2865
.id.au	▲	16.94	1360	1163	849

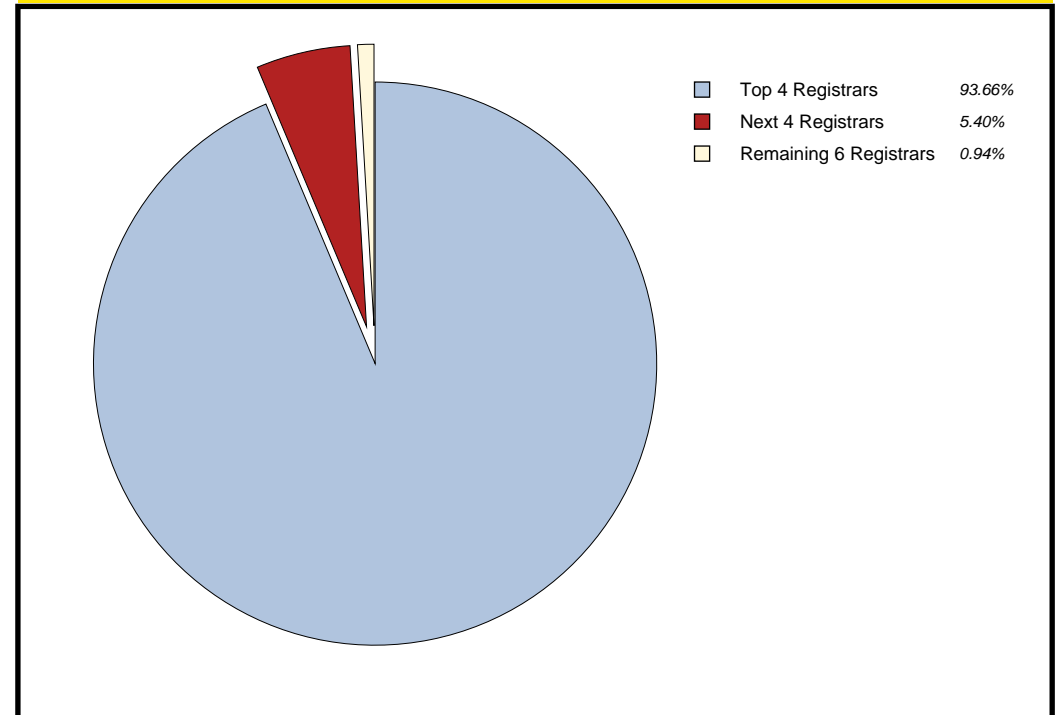
Registrars

	Score	%	Sep-02	Aug-02	Jul-02
Accredited	▲	16.67	14	12	12
Provisional	▲	40.00	7	5	3

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	99.85%	100.00%	99.85%
Processing Time	▲	95%	99.98%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0		0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

Market Share in .au

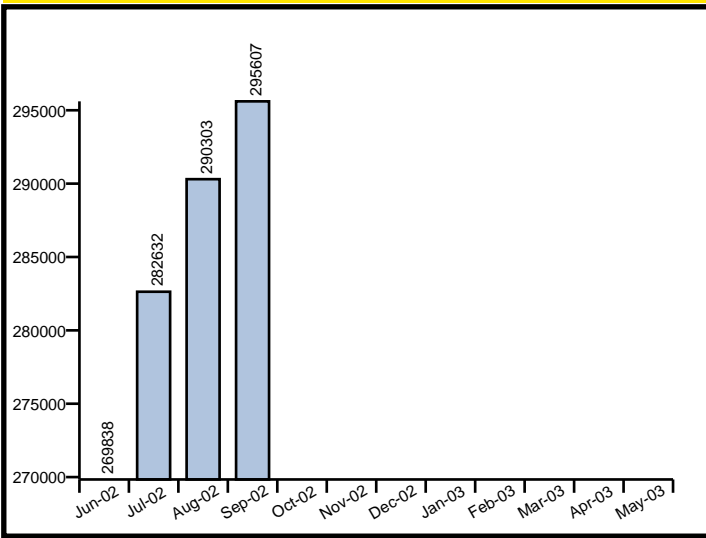


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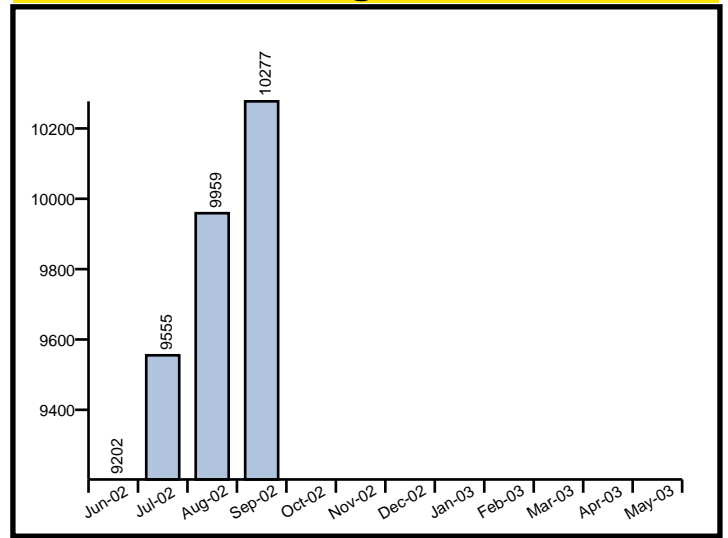
Total Domains Scorecard

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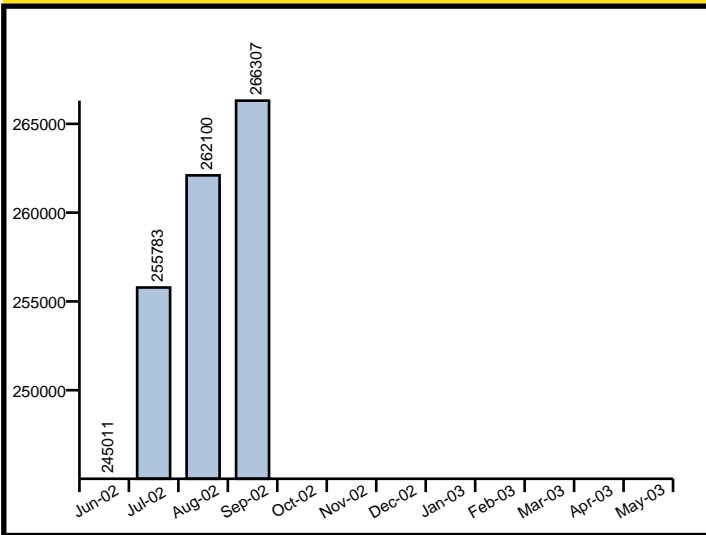
.au



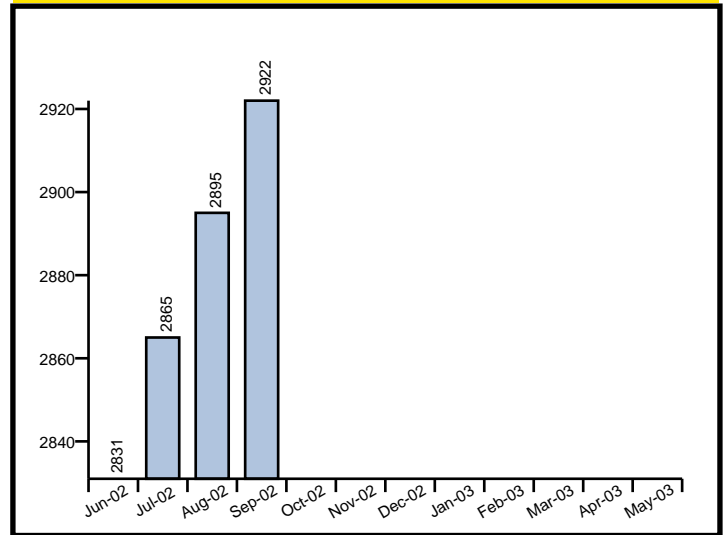
.org.au



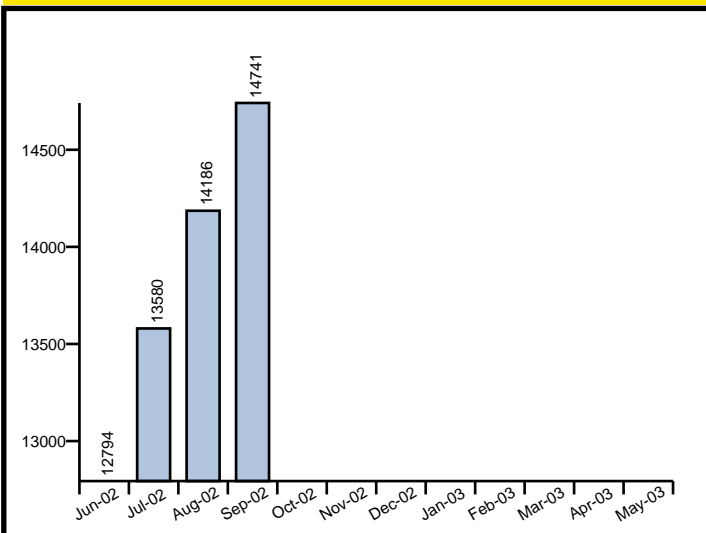
.com.au



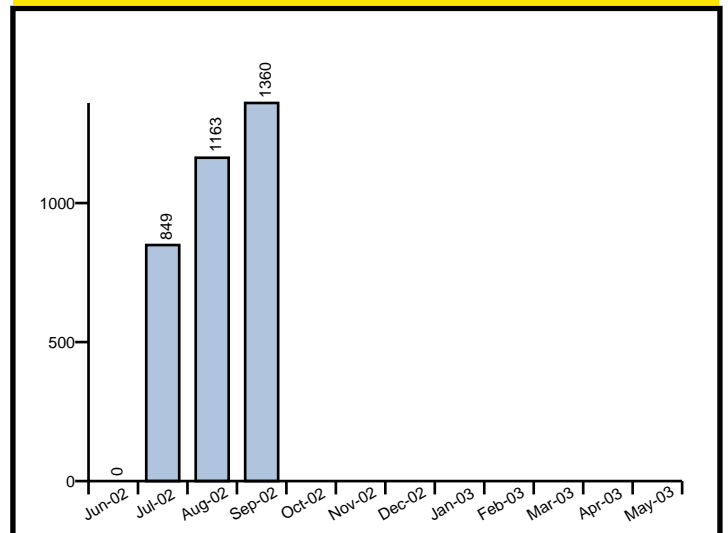
.asn.au



.net.au



.id.au

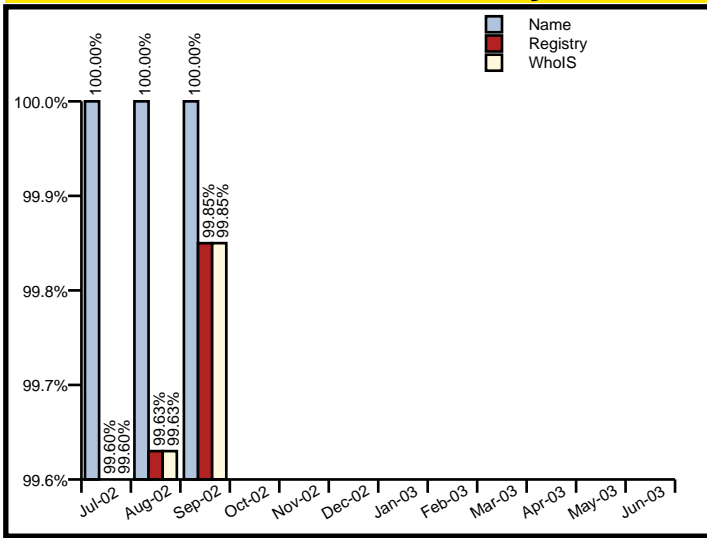


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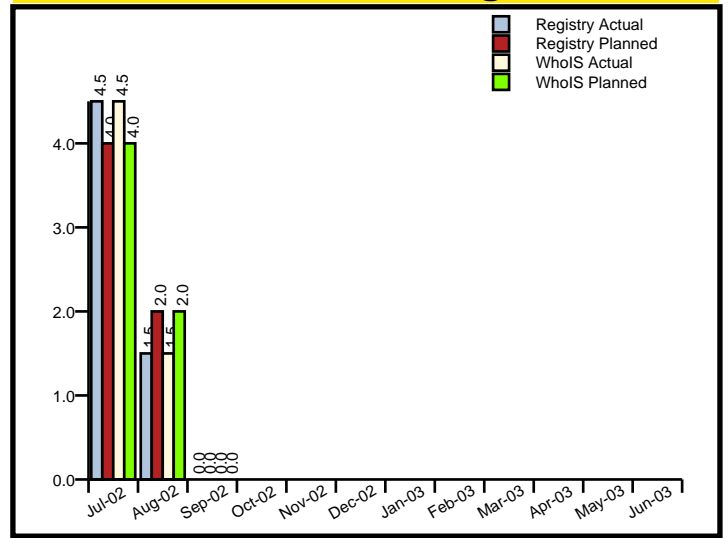
Detailed Technical Summary

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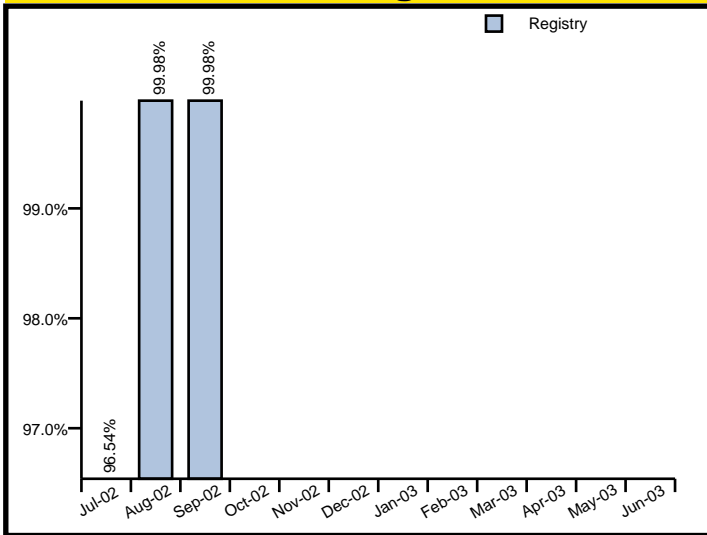
Service Availability



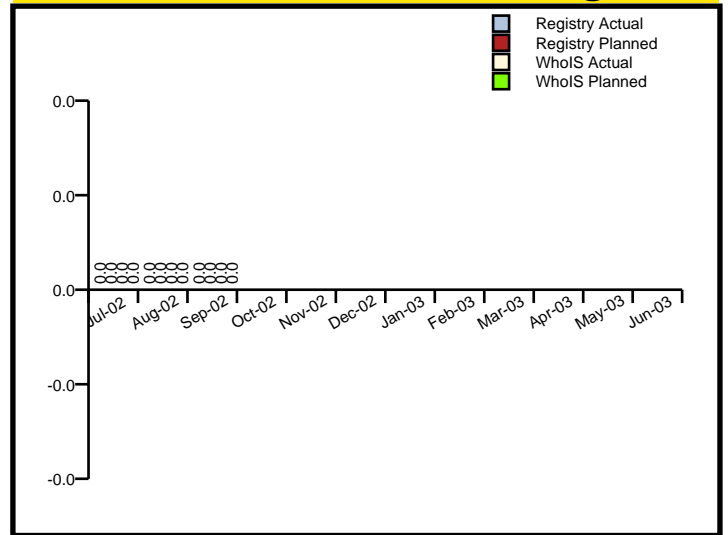
Planned Outage



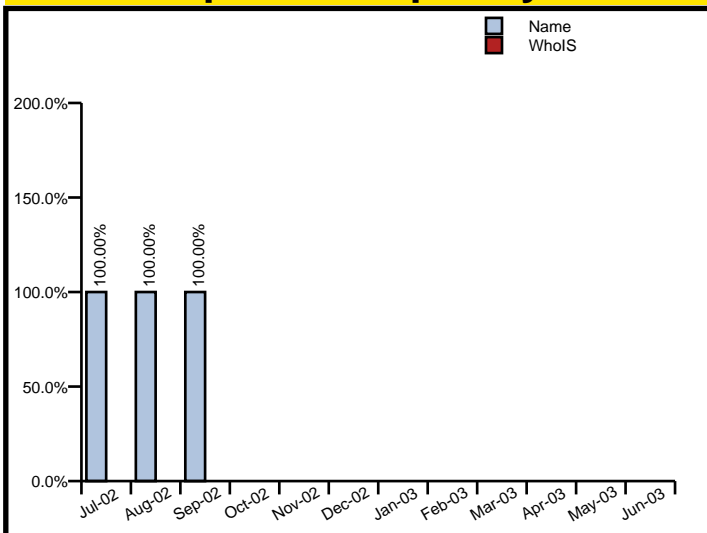
Processing Time



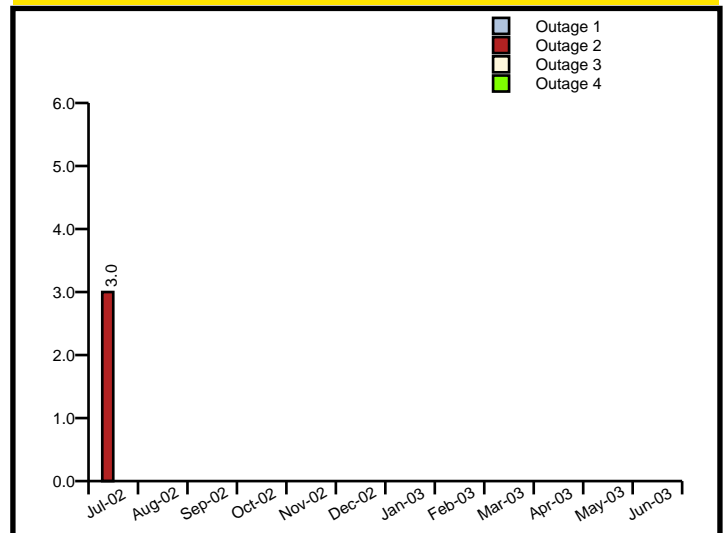
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The change for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registrars	As of this month, auDA has been included as a registrar. The effect of this will be noticed primarily in the Total Domains under Management figures, which will consequently be higher, and in the rankings, which may be offset by one from the value of last month.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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