

Record of Meeting

Meeting	Edu.au Advisory Committee Meeting	
Date / Time	Monday 13 May 2024 / 11.00am – 12.00pm AEST	
Location	via Microsoft Teams Meeting	
Present	Andrew J. Smith, Chair Haydn Cockayne, Catholic Ed, WA Troy Williams, ITECA Michael O’Leary, Qld DoE (<i>joined at 11.09am</i>) Craig Bennett, ACECAQ	Corinna Maloney, ESA Amanda Shay, ESA Sandra Hook, auDA Director Peter Elford, auDA Director Sonia Joksimovic, auDA Co Sec Jane Smith, auDA CPCO
Apologies	Phil Sherwin, NSW DoE Andrew Donaldson (replacing Juliana Shea ISA) Margot McNeill, TAFE, NSW	

1. Welcome, attendance, apologies

The Chair opened the meeting at 11.06am.

The Chair noted those who were apologies for the meeting and confirmed a quorum present.

The Chair advised Andrew Donaldson is the incoming Independent School Representative, replacing Juliana Shea.

2. Acknowledgement of Country

The Chair provided an Acknowledgement of Country paying respect to the traditional owners of the lands upon which the Committee was meeting, including elders past and present.

3. Declarations of Interest

The Committee noted the standing Declarations of Interests Register and confirmed there were no updated interests to declare and no conflicts of interest.

4. Record of Meeting from the Previous Meeting

The Committee noted the Record of Meeting held 4 March 2024.

The Committee **confirmed** the 4 March 2024 Record of Meeting as a true and correct record of the meeting.

5. Actions Arising

The Committee reviewed the actions arising from the previous meeting, noting those which were completed.

The Chair confirmed Action #2 (15 May 2023) is now closed, encouraging members to continually consider the broader scope of the Committees' Terms of Reference, and make recommended changes, if required.

The Chair invited ESA to provide an update on Action #1 (4 March 2024), confirming the Quarterly Reports are for internal reference only.

The Chair addressed Action #2 (4 March 2024) noting future meeting dates with CAUDIT would be canvassed and coordinated offline for auDA's COO to attend in future.

Michael O'Leary joined the meeting.

6. ESA Quarterly Report Update for December 2023 YTD

The edu.au Domain Registrar Progress Report for the January -March 2024 (FY24 Q3) reporting period was tabled.

The Chair invited Amanda Shay from ESA to provide the Committee a summary of key activities, issues, operational outcomes and trends for the reported quarter, noting:

- As of 31 March 2024, there were 18,513 domain names registered (17,459 edu.au domain names and 1,054 .au domain names), with eligibility categories and domain extensions noted.
- In quarter 3, 293 new applications were received, with the Committee noting a comparison from 2023 to 2024 and reasons for the rejections.
- The customer support team received 928 service requests with 99.57% resolved within the quarter, with the Committee noting requests fell into 4 main categories, 'administration', 'technical support', 'billing and invoicing' and 'general enquiries'.

The Chair noted two compliance requests reported as unresolved for the quarter, with ESA confirming these have now been finalised by auDA.

The Chair queried retention rates and any internal KPIs to assist the reported 95 drop off for the quarter, which was discussed.

The Committee noted that whilst there was not a decrease in .edu.au members, a future domain name decline is expected to occur in the sector.

No further comments or questions were noted.

7. What's happening across the Education Sector?

The Chair invited the Committee to provide an update on what is happening across the Education Sector.

The Chair advised that whilst there was no material update from CAUDIT (Council of Australian University Directors of IT), it is a challenging time for universities, noting structural changes are expected.

Troy Williams advised an expected 30% decline with international and higher education.

The Committee discussed Artificial Intelligence and its potential impact on the sector and what innovation may be needed.

The CPCO noted auDA hosted a webinar on 7 May 2024 with its CEO, Rosemary Sinclair, AM and world leading strategy and foresight practitioner, Dr Matt Finch to explore Future Scenarios and support auDA navigate the digital world and its future operating environment as it consider the development of its 2024-30 Strategy (<https://www.auda.org.au/events/future-scenarios-navigating-digital-world-2044>).

Sandra Hook provided initial insights from NextEd Group on the 2024 Federal Budget, noting Education providers are being prevented to own Education Agent businesses (with the Committee commenting that this may have implications for IDP who is jointly owned by a number of universities); "Application Pause" for new courses by new providers for up to 12 months; limited scope for new Program Development and serious Regulatory Investigations into disreputable RTO groups, to name a few.

The Committee noted the Education Sector will be under pressure over the next few years.

Troy Williams noted the use of Artificial Intelligence Skills Training in Higher Education is being addressed in a few sessions at the upcoming 5-7 June 2024 ITECA24 Conference, Gold Coast (<https://www.iteca.edu.au/itec24>), with stakeholder discounts available for those interested.

No further comments were noted.

8. Future Presentation

The Chair introduction the inclusion of this agenda for future presentations to be canvassed for the Committee, encouraging members to share any potential sector speakers/subject matter experts that can be invited to future meetings.

Action: It was noted the Chair will also discuss potential guest speakers with ESA [May 2024]

9. Meeting Close

No Other Business was noted.

The Meeting closed at 11.31am

It was noted the next meeting is scheduled **Monday 5 August 2024 at 11.00am – 12.00pm.**

Signed as a true and correct record.

Andrew J. Smith
Committee Chair

Date: