auDA Compliance Plan 2022-23

The auDA Compliance Plan sets out the compliance priorities that will guide our compliance activities in 2022-23. These compliance priorities align with our strategic focus on trust, to deliver outcomes that promote and enhance the security and integrity of the .au for the benefit of all Australians.

We build trust by:

- Administering auDA policies openly and transparently
- Undertaking targeted compliance activity to maintain the integrity of the .au domain
- Driving down DNS abuse – including malware, botnets, phishing, pharming and related spam – to reduce online harm in .au.

We take proportional, considered action, and work with registrars and domain name licence holders (registrants) to ensure compliance with the rules of the .au.

Our approach is to:

1. Communicate and educate

2. Guide and facilitate

3. Enforce where breaches are not rectified.

Our Compliance Priorities for 2022–23

1. **Driving down DNS abuse in .au through an expanded program of identifying and reporting DNS abuse in the .au domain**

   In addition to our DNS abuse audit program, we will look for ways to work with government and other agencies on a shared goal of addressing DNS abuse to shut down online scam activity.

2. **Compliance audits in the .au direct namespace**

   Compliance audits of .au direct will be ongoing to ensure the integrity of the new namespace.

3. **Engaging with stakeholders to undertake a review of the.au Licensing Rules**

   We will review the operation of the .au Licensing Rules which came into effect on 12 April 2021, to look at how well they are operating and whether there are opportunities for improvements. Any substantial changes will be referred for public consultation.

4. **Working with registrars to improve the integrity of registry data through an uplift in validation plan targets.**

   We will continue to work with auDA accredited registrars on their validation plans, extending compliance requirements to natural person validation and ensuring both parties to a domain name transfer are validated.

Our compliance priorities have been identified through a variety of mechanisms including analysis of complaints data, audits of registry data and registrar processes and engagement with industry, government and other stakeholders.

We will report outcomes achieved under this Compliance Plan annually in our Annual Report.