

From: [REDACTED]
To: [LRreview](#)
Subject: [EXTERNAL] - feedback from a long term small reseller
Date: Thursday, 4 June 2026 3:49:24 PM

Good Afternoon,

I believe all points put forward are positive and fair. I know that sometimes entities move from sole traders, to companies to trusts and these days from trusts back to other entities, and I salute the common sense and personal service on reasonable determinations in this regard, particularly it is only on renewal of a domain that we are aware that the client (whom we register, maintain and renew for) has changed their situation.

Regards

Mark Tull
Director
Website Essentials
[REDACTED]



WEBSITE ESSENTIALS

My hours will not be your hours, respond to this email as it suits you unless marked URGENT.