

Record of Meeting

Meeting	General Advisory Standing Committee Meeting	
Date / Time	Tuesday 14 June 2022 /3.00pm – 5.00pm AEDT	
Location	Hybrid: auDA’s Boardroom, Level 19, 8 Exhibition Street, Melbourne and via Microsoft Teams	
Present	Keith Besgrove, Chair Nadia Moffatt, OAM Ajoy Ghosh Dr Paul Harrison	Susan Kelso Cleo Kerama Andrew Williams Dr Peter Langkamp, OAM
In attendance	Sonia Joksimovic, auDA Co Sec Colin Brown, auDA CPO	Sandra Davey, auDA Director Rebecca Papillo, auDA Manager Communications (<i>agenda 6</i>)
Apologies	Sae Ra Germaine Caroline Greenway	Rosemary Sinclair AM, auDA CEO Bruce Tonkin, auDA COO Sophie Mitchell, auDA CCO

1. Welcome and Introduction

The Chair welcomed all members present and opened the meeting at 3.02pm.

The Chair noted apologies from fellow Committee members Sae Ra Germaine and Caroline Greenway; further noting that due international travels to attend ICANN 74; auDA’s CEO, Rosemary Sinclair, auDA’s COO, Bruce Tonkin and auDA’s CCO, Sophie Mitchel are also apologies for today’s meeting.

2. Acknowledgment of Country

The Chair acknowledged the traditional owners of the land upon which the Committee was meeting and paid respects to elders past and present.

3. Declaration of Interests

The Chair confirmed from all present, that there were no conflicts of interest to be declared.

Action: Drs Paul Harrison and Peter Langkamp confirmed there is no standing conflicts to be declared and added to the Interest Register [CoSec, June 2022].

Sandra Davey introduced herself as auDA's Director and Board representative with the Committee.

4. Approve the Previous Record of Meeting

The Committee reviewed the draft record of the meeting held 29 March 2022 and **resolved** to approve the record of the meeting, as true and correct.

5. Actions Arising from the Previous Meeting

The Committee noted an update on previous meeting actions.

6. Information Paper: 2022 Digital Lives of Australian's Research

Rebecca Papillo joined the meeting

The Chair invited auDA's Manger Communications, Rebecca Papillo, to update the Committee on the background of the 2022 Digital Lives of Australian's Research.

The Committee noted such research helps inform auDA delivering its strategic pillar to administer a trusted .au domain for the benefit of all Australians.

The Committee provided their observations, for auDA to consider:

- Further explore whether the number of survey participants fairly represents the cohort being researched.
- Separate useability to better understand customer experience, as you interface.
- Consider further refinement of the questions, to then achieve benchmarking measures to better understand variables i.e. what is changing.
- Use of case studies will assist qualitative research.
- Consider capturing participants that are not engaging with the digital world to better understand socio-economic barriers.
- Sharing this valuable research as an engagement tool with key stakeholders to inform business delivery of other online services.
- Future sample frame to be considered to better understand the cohort of the participants, suggesting the Research Agency (SEC Newgate) test for 'representativeness'.
- Consider adding in future surveys, awareness about what to do with misinformation or disinformation.

Action: It was **agreed** the analytical methodology proposed to be used for the survey, will be explained to the Committee at its next meeting [auDA Mgr Comms, June 2022].

Action: It was **agreed** recent research completed by ACANN to ascertain Digital Literacy and Cyber Security Scams will be shared with auDA [A. Williams, June 2022].

Action: It was noted NBN have developed a self-assessment tool to assess digital capability, which may be a useful starting point for auDA's future evaluation consideration, which was **agreed** to be shared [A. Williams, June 2022].

The Committee provided feedback on other possible survey topics for auDA's Digital Lives of Australians 2022 research project, which included:

- Aged Care
- Indigenous
- Disability
- Mental Health; and
- Digital Skills and Literacy

The Chair noted an ongoing interest to better understand digital divide, with much to be learnt from those who do not use the internet (i.e. 15–18% of Australians accessing government services).

There were no further comments noted or questions raised by the Committee.

Rebecca Papillo left the meeting.

7. Internet Governance Update

The Chair provided an update on discussions he had held to date with Caroline Greenway, following the recent presentation on Internet Governance with focus on the World Telecommunication Standardization Assembly (WTSA).

It was noted Caroline has canvassed opportunities auDA is not involved in, with some options to be considered in future and potentially included in the Committee Workplan.

8. Proposed 2022 Committee Workplan

Following the topics discussed at the last Committee meeting, the Chair spoke to the tabled draft 2022 Committee Workplan with proposed deliverables and target dates, which was discussed.

Action: It was **agreed** Keith Besgrove, Caroline Greenway and Dr Peter Langkamp will arrange a meeting to progress proposed Internet Governance deliverables, as tabled [June 2022]

Sandra Davey foreshadowed challenges in the lead up of the 2022 AGM, with consideration of the impending transition of associate memberships, for the Committee to further explore with its Member Strategy.

Action: It was **agreed** Dr Paul Harrison, Susan Kelso and Andrew Williams will collaborate to assist how to broaden auDA's membership, with a meeting to be arranged with auDA's CCO on return from ICANN74; which the Chair requested to also be included in [June 2022].

Action: It was **agreed** Ajoy Ghosh will arrange a meeting with auDA's CCO on return from ICANN74, to canvass auDA's appetite for cooperative collaboration with Amnesty on undertaking research for First Nations People, Digital Inclusion and access to regional and remote areas [A. Ghosh, June 2022].

Action: It was **agreed** Nadia Moffatt and Cleo Kerama will collaborate to assist diversity and cultural inclusion consideration for the Committee [June 2022].

The Chair encouraged members to continue providing subject area feedback offline, to assist the Committee's workplan evolution.

9. Update on 2022 auDA Foundation Grants Program

The Chair invited the CPCO to provide the Committee an update on auDA Foundation's 2022 Grants launch event to be held 10 August 2022 with GASC members invited to attend.

The Committee noted proposed partnerships being developed to then inform auDA's Innovation Impact Investment Strategy and welcomed feedback from the Committee to assist this work.

The Committee suggested auDA consider older persons and refugees to help understand digital access for these cohorts.

There were no further comments noted or questions raised by the Committee.

10. auDA Membership/Community Events

The Committee noted auDA's 2022 Member and Stakeholder Events schedule.

The CPCO noted a webinar update on ICANN74 is scheduled 7 July 2022.

Action: Provide the Committee registration details for the upcoming ICANN74 webinar, scheduled 7 July 2022 [CoSec, June 2022].

11. Meeting Close / Next Meeting

The Chair confirmed there were no further questions from the Committee and thanked all members for their time and contribution at the meeting.

The Committee noted that the next meeting is scheduled **Tuesday 13 September 2022 at 3.00pm – 5.00pm.**

The Chair reminded members that he proposed that GASC Meetings alternate between Sydney and Melbourne; and noted the September 2022 meeting will be held in Sydney.

The Meeting closed at 4.43pm.

Signed as a true and correct record.

Keith Besgrove
Committee Chair

Date: